



2021-2022

RESOURCE CONNECTIONS



YES!



WE DO THAT!



PLUMBING



DRAIN



COOLING



HEATING



REFRIGERATION

DRAINS
FAUCETS
FILTRATION
GARBAGE DISPOSALS
INSTANT HOT WATER
LEAK LOCATING / REPAIR
REVERSE OSMOSIS
SEPTIC SYSTEMS
SEWERS
SHOWERS
SINKS
TANKLESS WATER HEATER
WATER HEATERS

BASEMENT SUMPS
CAMERA DRAINS
CLOGS / DRAIN CLEANING
GREASE TRAPS
HYDRO-JETTING
LOCATING
ROOTER SERVICES
SEWAGE EJECTORS
SEWER ODORS
SHOWER DRAINS
SINK DRAINS
SLOW DRAINS
TREE ROOTS

AIR CONDITIONING
AIR HANDLERS
ATTIC UNITS
CHILLERS
COMPRESSORS
CONDENSATION LINES
CONDENSORS
DUCT INSPECTIONS
EFFICIENCY PROBLEMS
EVAPORATIVE COOLERS
FILTERS
REFRIGERANT LEAKS
THERMOSTATS

ABSORPTION PUMPS
BOILERS
CARBON MONOXIDE
EFFICIENCY PROBLEMS
FIRE PIT PIPING
FURNACES
GAS CONNECTIONS
HEAT PUMPS
HEAT PUMPS
LEAKING DUCTS
NATURAL GAS PROBLEMS
SERVICE AGREEMENTS
VENTILATION

COMMERCIAL FREEZERS
REFRIGERATION
ICE STORAGE
COMPRESSORS
ICE MACHINES
ICE CREAM MACHINES
INDUST. REFRIGERATION
REPLACEMENT
RESTAURANT COOLERS
AND FREEZERS
RETAIL DISPLAY COOLERS
WALK-IN FREEZERS
WALK-IN COOLERS



LEARN FROM OUR EXPERTS FOR FREE AT RAINFOREST UNIVERSITY!

Rainforest Plumbing & Air hosts FREE maintenance seminars for groups of maintenance professionals including property maintenance technicians, managers, and supervisors. Our educational offerings may be done in conjunction with your regularly scheduled company meetings. We provide the venue, some education and a FREE LUNCH!



602-ASK-RAIN

LICENSED & INSURED

WWW.ASKRAIN.COM



Rainforest service providers have passed a background check performed by licensed CrimShield private investigators. Find out how your employees can become CrimShield Certified at www.CRIMSHIELD.com





2021 RESOURCE CONNECTIONS DIRECTORY

The information contained in the 2021 AACM Resource Connections Directory is designed to assist Members and Affiliate Partners of AACM and their businesses in the community association management industry.

All material and information in the AACM 2021 Resource Connections Directory and in its publications, including design, text, images, logos, and sounds, are owned by the Arizona Association of Community Managers (AACM), either through copyright or trademark, unless otherwise indicated. All other names and trademarks and/or registered trademarks of their respective owners were used with permission of said owners through their membership agreement with AACM.

All rights are reserved by AACM. Content may not be copied, reproduced, transmitted, distributed, downloaded, or transferred in any form or by any means without AACM's prior written consent, and with express attribution to AACM. Copyright infringement is a violation of federal law subject to criminal and civil penalties.

All Information in the 2021 AACM Resource Connections Directory is compiled from our current membership records. AACM diligently works to make sure all information is correct, but if there are any corrections needed, please contact the AACM offices immediately and we will notify the membership to update the information.

ARIZONA ASSOCIATION OF COMMUNITY MANAGERS

668 N. 44th St., Suite 229E | Phoenix, AZ 85008

Phoenix: 602.685.1111 | Fax: 602.685.1101

www.aacm.com

TABLE OF CONTENTS

ORGANIZATION	3
About AACM: Mission & Vision	3
Officers and Board of Directors	4
AACM Team	5
AACM Political Action Committee (PAC)	6
AACM Legislative Information	7
Membership & Partnership Opportunities	8
Affiliate Partner Costs & Benefits	9
CAAM Certification Program - Required Courses	13
EDUCATION	13
AACM-CAMICB Reciprocity Policies	16
CEU'S & CEU Penalty Policy	17
CAAM Certification Changes and Expirations/Renewals	17
Specialty Certification Program	21
EVENTS	23
COMMITTEES	27
ETHICS & STANDARDS	31
MANAGEMENT COMPANY MEMBERS	55
AFFILIATE PARTNERS	89
Table of Contents by Category	89
Founding Affiliate Partners	92
Affiliate Partner Listings	93
INDEX	241



CARPENTER HAZLEWOOD

Carpenter, Hazlewood, Delgado & Bolen

ATTORNEYS AT LAW

Where the Client is First

Full-Service General Counsel | Covenant Enforcement
No-Cost Educational Seminars | HOA Collections
Construction Defects | Employment Law
Fair Housing | Litigation | Insurance Defense

Phoenix | Prescott | Tucson 800.743.9324 | info@carpenterhazlewood.com

TITAN PAINTING, INC.



COMPLETE EXTERIOR IMPROVEMENTS

EXTERIOR

IRON REPAIR

DECK COATING

STUCCO REPAIR

ELECTROSTATIC

WOOD REPAIR

INTERIOR

COLOR DESIGN & RENDERINGS

602.795.0696

ROC 261239

WWW.PAINTINGTITAN.COM

INFO@PAINTINGTITAN.COM



ABOUT AACM

The Arizona Association of Community Managers (AACM) is a statewide professional association created by Management Company Members to provide professional standards for the community management industry.

The AACM Code of Ethics and Certified Arizona Association Manager (CAAM and CAASP) Certification Program has set the standards of practice for professionals. Additional programs include the Homeowners Outreach Program Enterprise (HOPE) Grant, which aids homeowners in need, and the Affiliate Partner program, which creates a partnership with professional vendors in the community management industry.

MISSION STATEMENT

The Arizona Association of Community Managers promotes a positive perception of professional community association management firms and raises the standard of care in Arizona's managed communities. It does this through its professional certifications of community managers and other industry professionals, proactive outreach to Arizona homeowners and by being the "voice of reason" to the state's legislature.

VISION STATEMENT

To achieve the highest level of professionalism in the care of Arizona's managed communities.

HOW IS AACM THE HOA RESOURCE?

AACM is dedicated to proactively sharing its membership's expertise at the state legislative level.

Our lobbyist and board members work directly with legislators to provide timely and accurate information to educate them about the effects of proposed bills and how they would affect homeowners and their associations'.

As a result of AACM's ceaseless efforts, AACM has become a well-respected and invaluable resource to legislators in their deliberations on community association issues.



CHAIR

Frank Peake, CAAM
Pride Community Management
2727 W. Frye Rd., Suite 230
Chandler, AZ 85224
(P) 480-682-3209 (F) 480-682-3208
frank@pridemgmt.com

VICE CHAIR

Mary Hernandez, CAAM
Oasis Community Management, LLC
77 E. Thomas Rd., Suite 112
Phoenix, AZ 85012
(P) 623-241-7373 (F) 602-795-9395
mary.hernandez@oasiscommunitymanagement.com

SECRETARY

Brian Lincks, CAAM
City Property Management Company
4645 E. Cotton Gin Loop
Phoenix, AZ 85040
(P) 602-437-4777 (F) 602-437-4770
brian@cityproperty.com

TREASURER

Jean-Marie Bellington, CAAM
Tri-City Property Management Services, Inc.
760 S. Stapley Dr.
Mesa, AZ 85204
(P) 480-844-2224 x131 (F) 480-844-2061
jbellington@tcpm.net

IMMEDIATE PAST CHAIR

Carmine Carriero, Jr., CAAM
Expert HOA Management, LLC
8880 E. Speedway Blvd., Suite 302
Tucson, AZ 85710
(P) 520-829-7120 (F) 520-829-7122
ccarriero@gmail.com

DIRECTOR

Brett Anderson, CAAM
Cadden Community Management
1870 W. Prince Rd., Suite 47
Tucson, AZ 85705
(P) 520-297-0797 (F) 520-742-2618
banderson@cadden.com

DIRECTOR

Bob Brown, CAAM
Brown Community Management, Inc.
7255 E. Hampton Ave., Suite 101 Mesa,
AZ 85209
(P) 480-539-1396 (F) 480-889-5087
bob@brownmanagement.com

DIRECTOR

Tom Emele, CAAM
Associated Property Management 3260
E. Indian School Rd.
Phoenix, AZ 85018
(P) 480-941-1077 (F) 602-992-0526
tom@apm-management.com

DIRECTOR

Delores Ferguson, CAAM
CCMC
8360 E. Via de Ventura, Suite L100
Scottsdale, AZ 85258
(P) 480-921-7500 (F) 480-921-7564
dferguson@ccmcnet.com

DIRECTOR

Lori Percival
Ogden & Company, Inc.
1901 E. University Dr., Suite 440 Mesa,
AZ 85203
(P) 480.396.4567 (F) 480-396-6966
lorip@ogdenre.com

DIRECTOR

Amanda Shaw, CAAM
AAM, LLC
1600 W. Broadway Rd., Suite 200 Tempe,
AZ 85282
(P) 602-957-9191 (F) 602-957-8802
ashaw@associatedasset.com

EXECUTIVE DIRECTOR

Deborah Rudd, CAAM
AACM
668 N. 44th St., Suite 229E
Phoenix, AZ 85008
(P) 602-685-1111 (F) 602-685-1101
debbie@aacm.com

YOUR AACM TEAM



EXECUTIVE DIRECTOR

Deborah Rudd, CAAM
debbie@aacm.com



DIRECTOR OF EDUCATION

Leigh Roepke, CAAM
leigh@aacm.com



MEMBERSHIP DEVELOPMENT MANAGER

Tiana Dolin, CAAM
tiana@aacm.com



AACM POLITICAL ACTION COMMITTEE

The Arizona Association of Community Managers' Political Action Committee (AACM PAC) is a non-profit, non-partisan, state political action committee of the Arizona Association of Community Managers.

AACM PAC was created to support the community management industry in Arizona, help pursue a stronger advocacy role, and achieve greater political potency for Arizona's community managers. Specifically, the AACM PAC will support policies and candidates that further one's right of freedom to contract, as well as, promote the conditions necessary for the establishment and maintenance of high-quality, well-managed neighborhoods

The AACM PAC helps build and maintain key relationships in state government with lawmakers who are supportive of shared visions. The PAC allows individuals to combine resources with peers who share like views. This creates a unified voice to support pro-community manager candidates achieve political office, and maintain their position once elected. Participating in the PAC helps us communicate to lawmakers the vital role that community managers and our affiliate partners play in their communities. By sending a universal message, we make our presence known, communicate our interests to lawmakers, and help shape and protect the community management industry.

Contributing allows the AACM PAC to be a key player in the public policy making arena - and we must participate in the political process in order to be heard.

Contributions to AACM PAC are strictly voluntary and must be made from personal funds. You have the right to refuse to contribute to AACM PAC without reprisal. Corporate contributions are prohibited. The purpose of AACM PAC is for the benefit of political candidates and activities on a state level that support AACM. Any guideline for a contribution amount is merely a suggestion. Contributions to AACM PAC are not tax deductible.

If you would like to contribute to AACM PAC or for additional information, please email PAC@aacm.com or call (602) 685-1111



AACM LEGISLATIVE INFORMATION

THE VOICE OF REASON AND RESOURCE

A friend to legislators, AACM meets with and helps educate legislators as an advocate for our Management Company Members. AACM takes great pride in the fact that legislators view AACM as the “voice of reason” and a valuable resource to resolving conflicts between HOAs and homeowners, and as a steadfast supporter of property rights and the freedom to contract.

AACM strives to keep our membership informed and up-to-date on HOA bills that may affect their businesses and the communities they manage through our weekly Legislative Reports. When critical votes are on the line, AACM is ready to act by issuing a Community Action Notice (CAN), requesting an urgent call-to-action to help avoid unnecessary or damaging community management legislation. The impact of these notices and requests directly influences the legislation of the State of Arizona and the communities managed by AACM Members.

The AACM website (www.aacm.com) offers links to the following:

- **State of Arizona’s Legislature**
- **AACM Legislative Review (review of the past legislative session)**
- **Legislative Update**

COMMUNITY MANAGER WEEK

In 2019, Arizona Governor Doug Ducey proclaimed October 14-18, Community Manager Week recognizing AACM’s promotion of a positive understanding of community associations vital to our State’s neighborhoods; professional community management services necessary for the development, establishment and maintenance of high quality, well-managed communities; proactive industry support; and AACM’s Certified Arizona Association Manager (CAAM) Education Program and the over 1,000 professional community managers certified with a CAAM designation.

AACM is proud to work with Arizona’s Legislators on behalf of our Management Company Members for the betterment of our Members and the community associations they manage throughout the State of Arizona.



MEMBERSHIP AND PARTNERSHIP OPPORTUNITIES

MANAGEMENT COMPANY MEMBERSHIP

The strength of our association is in our membership. AACM Members continue to be recognized as Arizona's leading professional resource in the community association management industry through their commitment to education, standards of practice, and professionalism.

AACM provides opportunities that promote representation through education and legislation for the benefit of our Members and the HOA industry. AACM Members uphold our Code of Ethics and Membership Standards, which are the highest state-specific industry standards.

INDIVIDUAL MEMBERSHIP

AACM created a category of membership for individuals employed as one the following:

- On-site Manager (Association Employee)
- HOA Coordinator (Developer Employee)
- Individual who earned their CAAM certification as a Community Manager, but is no longer practicing community association management.

Individual Members uphold our Code of Ethics and Membership Standards and are allowed individual access to all AACM programs and events. This is a non-voting membership.

AFFILIATE PARTNERSHIP

The Affiliate Partnership Program offers three levels of opportunities providing networking and educational involvement with management companies and their managers.

AACM Affiliate Partners show their commitment to AACM's mission of professionalism in the community association industry.



AFFILIATE PARTNER BENEFITS

Business relationships result in business opportunities

Affiliate Partnership introduces you and your business to leading community managers, providing exclusive opportunities to promote your services and products to key decision makers within AACM Membership.

PLATINUM PARTNER

Special Events

- Biannual Platinum Partner Council Meeting
- Invited to AACM Annual Membership Meeting
- Invited to all VIP receptions
- Opportunity to make ten minute presentation prior to AACM Board Meeting (scheduled in advance - limit: one per year)
- Annual Private Event with Board and Management Member Executives

Luncheons

- Up to seven attendees (cost per person applies)
- Reserved Platinum Partner Tables in the center of the room (limit one person per company)
- Opportunity to sit with AACM Board of Directors and special guests (must be scheduled in advance)
- Table top marketing in lobby during networking time before luncheons
- Display company retractable banners at luncheons in the dining room
- Place marketing materials/swag in special bags at Managers' seats
- Assist as a door greeter
- Volunteer opportunities

Promotional Benefits

- Framed advertisement poster for display in the training room
- Website listing with logo and link to your website
- Directory listing including logo and 800 character description

Education and Other Benefits

- PowerPoint slide listing Platinum Partners at the start of all CEU classes
- Sponsor CEU classes (Bring snacks and make a 10 minute presentation at the beginning of classes)
- Priority opportunity to instruct courses (requires approval)
- Apply to serve on Education Committee
- Help develop CAAM/CEU material

Accredited Affiliate Partner (AAP)

Relationships built on trust and a shared commitment to our communities



AACM is proud of the support and dedication of our Members and Affiliates and the growth and strength they have helped us achieve. To help continue that success the Accredited Affiliate Partner program was created to familiarize our Affiliate Partners with the AACM Code of Ethics that our Members agree to uphold.

By mutually and cooperatively agreeing to support the standards of AACM, we continue to represent the best choice for Arizona's homeowner associations.

Accredited Affiliate Partner Class

AAP Class

Affiliate attends one class per year
Signs AACM Code of Ethics Acknowledgement
Renews annually to maintain benefits of the AAP
Minimal cost per class

Learn what the AACM Code of Ethics is and how it affects AACM Members. Learn what falls within the Code and what can place an Affiliate in an awkward position with a Member, or worse case, place the Member in violation of the Code and subject to sanction.

Affiliate Benefits

Certificate of Completion
Authorized to use AACM AAP logo
Recognition of commitment with "gold star" in AACM's online Affiliate Partner Directory and in printed Resource Connections Directory

Benefits

AAP class dates are listed on the AACM online calendar. There is a minimal cost to attend the class. Use of the AACM AAP logo is only permitted by Affiliates who have completed the program and maintained their annual commitment. For specific details on the Accredited Affiliate Partner (AAP) program or to verify an Affiliate has completed the program, contact the AACM office .



AFFILIATE PARTNER COSTS AND BENEFITS

GOLD PARTNER

Luncheons

- Up to five attendees (cost per person applies)
- Shared table in lobby to place your marketing materials/goodies
- Volunteer opportunities

Promotional Benefits

- Website listing with link to your website
- Directory listing including 500 character description & Company Logo
- Company name on printed AACM materials
- Advertising/Sponsorship opportunities

Education and Other Benefits

- Opportunity to instruct courses (requires approval)
 - Help develop CAAM/CEU material
-

SILVER PARTNER

Luncheons

- Up to three attendees (cost per person applies)
- Volunteer opportunities

Promotional Benefits

- Website listing with company and contact name, phone and email address (no website address included)
- Directory listing with contact information & Company Logo

[illegible]



**CONSTRUCTION
& PAINTING CO.**

GENERAL CONTRACTOR

AZROC-275443

888-506-0022

SERVICE@SFMAZ.NET

- HOA
- COMMERCIAL
- RESIDENTIAL
- GOVERNMENTAL
- INSTITUTIONAL
- INSURANCE RESTORATION
- RENOVATIONS - T.I.
- NEW BUILDS
- CONCRETE - SIDEWALKS
- CURB/GUTTER
- PADS - STAIR TREADS
- MASONRY - BLOCK WALLS - VENEER
- POOL GATES
- FRAMING - CARPENTRY
- ROOFING - GUTTERS
- STUCCO - EIFS
- PAINTING
- DRYWALL
- FLOORING
- WALK DECKS - PATIOS
- ELECTRICAL - LIGHTING
- PLUMBING
- METAL FENCING - METAL FAB

WWW.SFMAZ.NET

Arizona Association of Community Management AACM Political Action Committee

There's strength in numbers!



YOUR
VOICE
MATTERS

The AACM PAC brings us together as one voice
to make our voice heard at the State Capitol and
with our elected officials



Arizona's laws and regulations impact
homeowner association management
and your job.

The AACM PAC allows you to leverage
your individual contribution by combining
resources with your peers to invest in the
future of the community management
industry.

Phoenix: 602.685.1111
www.aacm.com

Contributions come from individuals and are completely voluntary and must be made from personal funds. Executives, employees, and support staff who are considered members of AACM, and members of their families (mother, father, sons and daughters who live in the same household) may contribute to AACM PAC. Corporate contributions are prohibited.



CERTIFIED ARIZONA ASSOCIATION MANAGER (CAAM) CERTIFICATION PROGRAM

Certified Arizona Association Manager (CAAM)

Certified Arizona Association Support Professional (CAASP)

Professionalism, accountability, and education are of utmost importance to credibly and capably represent the billions of dollars of real estate throughout Arizona. To that end, AACM developed its **Certified Arizona Association Manager (CAAM)** Certification Program.

CAAM and CAASP are Arizona-specific designations signifying that a manager or community management industry professional is trained to address management issues specific to our state. Additional course completion and testing requirements in the areas of essential management principles and ethical business practices round out the CAAM Certification Program curriculum, ensuring that community management professionals are comprehensively prepared to represent the values of Arizona's communities and homes.



CAAM & CAASP CERTIFICATION AND DESIGNATION

In order to obtain the prestigious CAAM designation, an individual must meet at least one of the following qualifications:

- Member company employees who are community managers actively engaged in community management.
- Member company employees who are executives and are actively engaged in community management.
- Non-member management company employees who are AACM Individual Members and are community managers actively engaged in community management.
- Non-member management company employee executives who are AACM Individual Members, and are actively engaged in the executive functions of community management.
- Community managers who are AACM Individual Members and are employed directly by a community association.
- Employees of a developer or builder who are AACM Individual Members and are employed as the HOA Coordinator for that company.

A person who has earned CAAM certification may continue to use their CAAM or CAASP designation as long as they maintain their required CEU's and remain in good standing with AACM as a Management Company Member employee or an Individual Member, regardless of a career change after earning their CAAM certification. A person who has earned CAAM certification but is temporarily unemployed may continue to use the CAAM/CAASP designation and take continuing education courses for up to six months from their last day of employment in the community association industry at their own expense, after which time they must apply for Individual Membership with AACM in order to maintain their CAAM/CAASP designation.

CAAM & CAASP certification requirements include:

- An application and three (3) CAAM Letter of Recommendation Forms
- 250-word essay describing your industry commitment.
- All dues and fees must be current at the time of CAAM certification and subsequent renewal.
- Six months of direct experience performing all daily functions of a community manager (CAAM designation only).
- Completion of the CAAM core course curriculum within three years from the date of initial CAAM Program Application.
- The courses required to receive CAAM certification may be taken in any order. One or more tests are taken during each course, and each course must be passed with an average of at least 70 percent. The Ethics course also requires a signed AACM Code of Ethics to pass.

CAAM & CAASP Continuing Education Units (CEUs):

- First three-year certification period: **27 CEUs** beginning January 1 after initial certification date, including:
 - 3 CEUs **each year** of mandatory Annual Law Update & Ethics Review.
 - 3 CEUs of mandatory Effective Communication Tools for Community Managers (only required one time in first certification period)*
- Subsequent three-year re-certification periods: **27 CEUs** consisting of at least **18 Education CEUs** including 3 CEUs each year of mandatory Annual Law Update & Ethics Review credits, and up to **3 Participation CEUs (PCEUs)** for participation in AACM committees, class instruction, or participation on sub-committee for writing class material or attendance at luncheons.



AACM - CAMICB RECIPROCITY POLICIES

CMCA-Designated Individual Receiving CAAM Certification:

A community manager with a current CMCA designation and current AACM Membership status through either a Management Company Member or an Individual Membership may apply for the CAAM Certification Program.

Upon providing proof of current CMCA designation, the following course requirements for CAAM Certification may be waived:

- Basics of Association Management
- Arizona Association Finance

The following requirements must be met to receive CAAM Certification with a CMCA designation:

- Successfully complete AACM Ethics course (in-class test and Code of Ethics Agreement)
- Successfully complete Arizona Association Law (in-class test)
- Current CAAM Program Registration Fee

Once CAAM Certification has been awarded, all CAAM graduates will be required to earn CEU credits per AACM policy.



CAAM & CASSP CERTIFICATION CHANGES AND EXPIRATION/ RENEWAL

AACM will maintain records for each individual in the CAAM Certification Program. The AACM Member of Record associated with the certified individual (either Management Company Member or Individual Member) will be notified approximately three months prior to a certification renewal date (3 calendar years from the January 1 following the original certification date, and January 1 every three calendar years thereafter). It is strongly recommended that each certified individual maintain his or her own records. Records on certification requirements including paperwork and continuing education units are available on the CERTS website at www.aacmcerts.org.

The AACM Member of Record must notify the AACM office of any name changes or employment changes by completing a Records Change Form as soon as possible after a change (either termination or hire) occurs.

PENALTY POLICY FOR NOT MEETING CONTINUING EDUCATION AND ACTIVE STATUS REQUIREMENTS

Mandatory Course Missed (i.e., Law Update or Effective Communication):

- CAAM Certification suspended immediately following the last offering of the mandatory course that year.
- Reinstatement application and \$325 reinstatement fee.

Total CEU Requirements Not Met:

- CAAM Certification suspended January 1 of the following year.
- Approved reinstatement application and \$325 reinstatement fee required in time to complete the equivalent missed credits by June 30 (six months from suspension date).
- Following reinstatement, Member must complete the equivalent missed credits by June 30; failure to reinstate certification



and complete missed credits will result in revocation of CAAM certification.

- Equivalent missed credits from prior certification period will be required in addition to the three-year certification period CEU credit requirement.

Any CAAM & CAASP Certification remaining inactive or suspended for more than 6 months will be revoked and required to complete CAAM & CAASP certification requirements again at regular cost to regain active CAAM or CAASP status.

Request for extension must be written prior to the end of the current certification period. There will be a \$100.00 fee for Extension Request.

During any period of suspension or inactive CAAM status including revocation, any CAAM Certification Program designation (CAAM, CAASP, etc.) may not be used in any form of business marketing or correspondence, including but not limited to business cards, signatures, brochures, marketing materials, resumes, etc.

If any CAAM Certification Program designation is used during any period of suspended, inactive, or revoked CAAM status, the Member Company and/or Member may be subject to any/all of the following:

- If inactive/suspended, revoke Member's certification and all associated credits.
- Code of Ethics Complaint filed.
- Publication of Member Company's and/or Member's name and improper use of the CAAM Program designation on the Disciplinary Page of the AACM website.

CEU REQUIREMENTS

First certification period: 27 CEUs must be completed within three (3) years from the January 1 following a person's original CAAM certification date, including:

- 3 CEUs **each year** of mandatory Annual Law Update & Ethics Review course



- 3 CEUs of mandatory Effective Communication Tools for Community Managers (only required one time during the first three-year certification period)
- AACM **strongly recommends** that each CAAM certified individual in their first certification period **obtain 6 units of elective courses** for a total of **9 CEUs per year**.

Subsequent certification periods: 27 CEUs must be completed within three (3) years from the person's certification renewal date. These CEUs must consist of at least **18 Education CEUs** and up to **3 Participation CEUs (PCEUs)** for participation in AACM committees, class instruction, or participation on sub-committee for writing class material or attendance at luncheons.

- 3 CEUs **each year** of mandatory Annual Law Update & Ethics Review course
- AACM **strongly recommends** that each CAAM certified individual in their second or later certification periods obtain at least **3 units of elective courses** for a total of **6 Education CEUs** per year.

Arizona Association of Community Management SPECIALTY CERTIFICATE PROGRAM

Take your career to the next level!



INVEST
IN
YOUR
CAREER

The Specialty Certificate Program is a must-have for those looking to develop their expertise in the community management industry. Experienced CAAMs and management company executives interested in expanding their knowledge base and developing their career potential are encouraged to apply.

- **Portfolio Management Certificate**
- **Large-Scale Certificate**
- **High-Rise Certificate**



Phoenix: 602.685.1111
www.aacm.com



For information regarding the Specialty Certificate Program, contact AACM Education Manager, Leigh Roepke at: leigh@aacm.com or call the AACM office at: (602) 685-1111.



AACM SPECIALTY CERTIFICATE PROGRAM SERIES

The next level in career development, a Specialty Certificate demonstrates an in-depth understanding related to the community management specializations of Portfolio, Large-Scale, and High-Rise.

Successful completion of a specialty course will make you eligible to use a Specialty Designation (PM, LS, HR) in conjunction with your current CAAM designation in your signature block, business cards, etc.

Completion of all the specialty courses will make you eligible for the Master CAAM Designation (MCAAM).

Mandatory prerequisites for a Specialty Certification

- Approval from your management company before registering
- Must be CAAM in good standing for a minimum of five plus (5+) years, or,
- CAAM in good standing with an active PCAM for five plus (5+) years, or,
- Successful completion of Mediation & Conflict Resolution (3 CEUs) and RISK Management (3 CEUs).

Once the course work has been completed, a 1000-word narrative demonstrating knowledge and understanding of the course must be submitted to complete the course. Specific topic will be provided. The assessment must be viewed by a blind panel and be approved to receive credit.

SPECIALTY CERTIFICATES

Portfolio Management Certification

6 credits

Two full days breaking down in-depth coverage of Time and Task Management, Leadership and Communication, Common Area Landscaping, Service Providers, Safety, Legal Issues, and Finance in regards to Portfolio Management.



AACM SPECIALTY CERTIFICATE PROGRAM SERIES

Large-Scale Certification

6 credits

Two full days covering responsibilities, priorities, and challenges unique to large-scale communities. This course will focus on developing awareness of the varied needs of a large-scale community, identifying resources and best practices; weighing options and developing solutions that meet your community's unique goals.

High-Rise Certification

6 credits

Two full days breaking down the responsibilities of a high-rise community and how the association is governed as well as how the building's operations are maintained.

Maintain the Specialty Certification by completing the following each calendar year:

Attend one Round Table (TBD) annually

3 credits

TITAN

RESTORATION OF AZ

YOUR COMMERCIAL
**RESTORATION
PARTNER**



COMMERCIAL



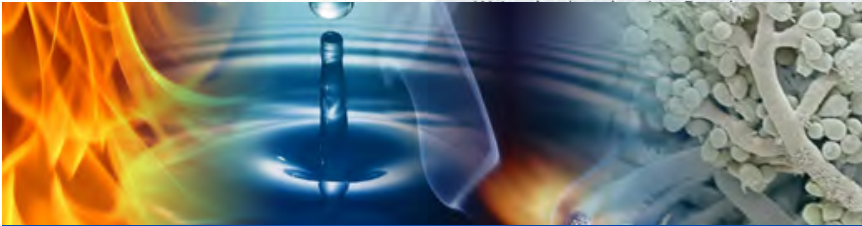
MUNICIPAL/ UNIVERSITY



HEALTHCARE

**ARE YOU READY
FOR SUMMER MONSOONS**

**BE PREPARED WITH A PLAN PRIOR
TO ANY EMERGENCY**



**24/7 480-649-5050
1 HOUR RESPONSE
TIME**

We believe in continuing
education and offer our
live Titan Flood House
Class to all of our clients

EVENTS

Arizona Association of Community Management
Thank you from your AACM Team!
Jeff, Debbie, Leigh & Tiana



We wanted to thank all our Affiliate Partners,
Management Companies & Managers for being
a part **of** our AACM Team!



Phoenix: 602.685.1111
www.aacm.com

AACM Events

Throughout the year, AACM holds numerous events to bring our Members and Affiliate Partners together for networking, learning more about the industry, and for fun. During these events we also hold raffles and drawings to raise funds for the HOPE Grant and AACM PAC, which assists not only our industry, but community managers and homeowners as well.



AACM traditionally has four (4) luncheons in Phoenix and two (2) in Tucson annually. Our Phoenix luncheons are April, June, October, and December is our holiday “give back” luncheon. In Tucson, we have a summer luncheon and fall luncheon. Our luncheons bring our members and affiliate partners together for networking, education, and conducting AACM business all rolled into one. AACM is looking to reenergize these luncheons to enhance their value in the upcoming year.



Spring brings the AACM Golf Tournament. While we all love golf, it's a fun day with lots of interactions between members and affiliate partners that makes this event so special. Skills of all levels are always welcome as it's a fun time for all.



Summer is always busy and fun as we hold our annual Tradeshaw and a fun evening at the ballpark. It's always a great experience to get out and relax while networking and watching the Arizona Diamondbacks play.



August means excitement is in the air for our Annual Tradeshow. The themed tradeshow is fun for everyone as our Affiliate Partners dress up and decorate their booths representing the chosen theme for the event, bringing our members out in full force. Our members get to meet new Affiliates and learn about their companies, reconnect with established Affiliates, check out new items for the industry, and as always have a fun day.

Fall brings us to the Tucson Tradeshow where we travel south and hold the Tradeshow on a smaller scale, with the same theme we use in Phoenix, for members in Southern Arizona.



We are looking forward to 2021-2022 for events. AACM will be introducing new events and working freshening up our current events for more enjoyment for the members. If you have any questions on events, or to suggest any new events, please reach out to Debbie at the AACM office or email events@aacm.com.

[illegible]



AN UNDERWOOD BROTHERS CO.
Est. 1975

We Beautify the World

Commercial Landscape Contractor

aaalandscape.com

**CONSTRUCTION
SERVICES**

- Design & Estimating
- Plant Procurement
- Schedule Integration
- Value Engineering

**LANDSCAPE
MANAGEMENT**

- Arbor
- Water
- Turf
- Asset

**ADDED VALUE
SERVICES**

- Arborist Services
- Blackflow Testing
- Pest Management
- GPS Inventory

Phoenix: 602.437.2690 • Tucson: 520.696.3223
San Antonio: 210.650.0909



**Alliance
Association
Bank®**

Specializing in:

No-Fee Lockbox Services¹

Online Homeowner Payment Portal

ConnectLive™ Software Integration

Lending Solutions³

Full Online Banking Services²

Extensive Deposit Solutions⁴

Meet Your Community Association Banking Experts:



Elise Saadi
Vice President, HOA Banking
(602) 791-4444
esaadi@allianceassociationbank.com



Elaine Jung
Senior HOA Sales Support Officer
(480) 363-3160
ejung@allianceassociationbank.com

Bank on Accountability® | allianceassociationbank.com

¹Funds deposited through the Lockbox will follow Western Alliance Bank's funds availability policy as outlined in the Deposit Account Agreement Disclosure. ²Fees may be imposed for additional services related to online banking. Refer to Business Online Banking Setup and Authorization for more information. ³All offers of credit are subject to credit approval, satisfactory legal documentation and regulatory compliance. ⁴Refer to the disclosures provided at account opening and the Schedule of Fees and Charges for additional information. Alliance Association Bank, a division of Western Alliance Bank, Member FDIC.





COMMITTEE DESCRIPTIONS AND CHAIRS

Serving on a committee is a great way to meet people and get involved with the programs that promote AACM and the professionalism of the industry. The AACM committee year runs from January to December.

AACM POLITICAL ACTION COMMITTEE (PAC)

Promotes contributions through education, sponsorship, and awareness of the PAC's advocacy of the community management industry at the legislative level.

MARKETING/EVENTS COMMITTEE

Assists with planning AACM networking events and the promotion, marketing, and branding of AACM. The committee looks for new ways to have members and affiliate partners engage and network.

MEMBERSHIP COMMITTEE

Assists with promotion of AACM Membership and Affiliate Partnership Program, Member and Partner retention. The committee looks at new ways to expand membership and find prospective members for AACM.

OUTREACH COMMITTEE

Reviews HOPE (Homeowner Outreach Program Enterprise) Grant applications and recommends Grant funding to the AACM Board of Directors. Suggests and assists with AACM community projects and other opportunities that AACM can interact with the communities we serve.

SOUTHERN ARIZONA ACTION COMMITTEE (SAAC)

Works with AACM on Southern Arizona events, outreach opportunities, and membership.



RESTRICTED COMMITTEES

EDUCATION COMMITTEE – *Application required.*

Comprised of CAAM managers and Affiliate Partners working together on curriculum development for AACM's Education Program.

LEGISLATIVE COMMITTEE – *Appointed by AACM Board of Directors*

Works together with the association legislative lobbyist taking and testifying on homeowner association issues. The committee conducts outreach and education with legislators across the state.

PROFESSIONAL STANDARDS COMMITTEE (PSC) – *Appointed by a super majority of the AACM Board of Directors*

Responsible for the development and enforcement of disciplinary actions related to violations of the AACM Code of Ethics.

**If you would like to serve on a committee,
please contact the AACM office at (602) 685-1111**



HOPE Grant

Homeowners Outreach Project Enterprise

5 EASY STEPS CAN HELP A HOMEOWNER IN ONE OF YOUR COMMUNITIES!

The HOPE Grant was designed to help homeowners in financial distress who may be in danger of losing their home due to several qualifying factors. The grant requires that the following requirements apply.

- #1: The resident is the owner, must live in the unit, and be in good standing and current on their assessments for at least one year prior to the qualifying event.
- #2: One of the following 3 qualifying circumstances must apply:
 - A. Treated for severe health issue
 - B. Death in the family (family member was living in the unit)
 - C. Called to one year full-time active-duty in the military
- #3: HOA Board must agree to waive all penalties, legal fees, and all other fees
- #4: Proof the homeowner is current on their mortgage (mortgage statement)
- #5: If you think the homeowner meets the above requirements, contact AACM and request the HOPE Grant Prequalification Form.

HELPING A HOMEOWNER IN NEED

Complete and return the Prequalification Form. Once the initial eligibility is determined, the full HOPE Grant application will be sent to you. Be aware the homeowner and the HOA Board have sections of the full application to fill out for the application to be complete.

AACM Outreach Committee

outreach@aacm.com | 602.685.1111

668 N. 44th St., Ste. 229E, Phoenix, AZ 85005

All applications will be reviewed and considered on an individual basis.

[illegible]

We have recovered over **\$1 BILLION**
in construction defect claims.

WE ARE DEFECT ATTORNEYS

KASDAN
TURNER
THOMSON
BOOTH LLP

CONSTRUCTION DEFECT
CLASS ACTION
CONSUMER LITIGATION

CRACKING THE CODE TO CONSTRUCTION DEFECTS

Shortcuts, design flaws, cost cutting,
defective products, and sloppy
construction all cause defects in
condos, townhouses, and single
family homes. Call us today
and **ask about our FREE**
Property Condition
Assessment Program.



Ritchie Lipson, Esq.
Director of Client Relations
rlipson@kasdancdlaw.com
866.578.3328 x317

KASDANCDLAW.COM

ARIZONA ■ CALIFORNIA ■ HAWAII* ■ NEW MEXICO

*Hawaiian practice is in affiliation with Kasdan Turner Thomson Booth LLLC



The intelligent
solution for securing
and protecting all
types of
irrigation
and
landscape
hardware.



©2020 Cage-It, U.S. Patent No 7,562,674 B2

cage-it.com

CODE OF PROFESSIONAL ETHICS AND STANDARDS OF PRACTICE

BACKGROUND

- A.** In order to promote and enhance a high level of professional conduct among its membership and individual participants in the CAAM Certification Program, the Arizona Association of Community Managers Inc. (AACM), hereby adopts the following Code of Professional Ethics and Standards of Practice (the Code).
- B.** The Code was adopted by the Board of Directors of AACM as AACM's official rules of conduct for its Members. The Code applies to all Management Company Members, Individual Members and certain individuals holding or seeking AACM credentials, each as defined in the Glossary.
- C.** Members engaged in the practice of community association management must comply with all provisions of the Code.
- D.** A Member is responsible to assure that all Associates comply with the Code and do not violate the Code. Where an Associate violates the Code, the Member is accountable for the Associate's violation.
- E.** All provisions of the Code are subject to all governmental regulations and are intended to be implemented in a manner that is consistent with applicable laws and regulations. Nothing in the Code requires or encourages any violation of applicable laws or regulations.



CODE

1.00 General Standards.

Loyalty, Fidelity and Integrity. Members shall act with loyalty, fidelity and integrity in all aspects of their relationships with Clients and in all aspects of representing Clients to third parties.

Honesty. Members shall be honest and forthright in all professional dealings. Members shall not misrepresent, either by affirmative statement or material omission, their professional qualifications, experience or capabilities.

Client Confidences. Members shall honor Client confidences, and shall treat the business affairs and records of Clients as confidential, unless disclosure is required by law or is directed or authorized by a competent authority.

Professional Competence. Members with the authority to directly contract for management services with Clients shall only accept engagements where the Member has, or can reasonably expect to secure, the resources necessary to perform the services with professional competence.

Due Professional Care. Members shall exercise due professional care in the performance of their duties.

- **Standard of Practice 1-01: Education.**

- a. Each Member shall strive to keep informed of best practices and new developments in community association management, including but not limited to, legal and accounting principles applicable to community associations and their management.

- b.** Each Management Company Member shall require appropriate continuing education for AACM certified Associates. Members may satisfy this obligation by requiring attendance at professional courses of the CAAM Certification Program.
 - c.** Each Member shall seek appropriate continuing education in community association management by attending professional courses of the CAAM Certification Program.
 - d.** Each Member shall encourage officers, Board members and committee chairs of Clients (“Client Representatives”) to participate in courses and seminars designed to improve the ability of the Client Representatives to serve community association members.
- **Standard of Practice 1-02: Use of CAAM Program Designation(s).**

Only an individual may be a Certified Arizona Association Manager (CAAM) or hold any other designation or certificate offered under the CAAM Certification Program. No individual, company or organization (including but not limited to any Member or representative of a Member) may represent that any person is a CAAM or holds any other designation or certificate offered by AACM at any time before certification is granted or after certification expires, is suspended, or is terminated.

- **Standard of Practice 1-03: Member Staff Support.**

Each Member shall have sufficient qualified staff and administrative personnel, or a formal arrangement with necessary third parties, so that the Member is capable of providing the services necessary to protect its Client's interests.



- **Standard of Practice 1-04: Compliance.**
 - a. Each Member shall comply with the Code.
 - b. Each Member shall comply with the requirements of law applicable to the Member or to the Client.
 - c. Each Member shall comply with all lawful provisions of the Client's governing documents.
 - d. Each Member shall comply with all lawful provisions of written Client contracts to which the Member is a party.

2.00 Integrity and Objectivity

No Member shall knowingly misrepresent, or permit its Associates or Related Parties to misrepresent, any facts in order to benefit the Member, the Member's company or organization, or any Associate or Related Party.

All representations made to a Client must be made with the best interest of the Client in mind.

3.00 Technical Standards

Each Member shall comply with all standards that are currently in force or may from time to time be adopted and promulgated by AACM.

- **Standard of Practice 3-01: Inspection.**

In accordance with each management agreement with its Clients, each Member shall make, or cause to be made, regular physical inspections of the common property and assets of its Clients. Such inspections shall be “reasonable inspections” made in the manner that a reasonably prudent person exercising ordinary care would make with respect to the person’s property. Members are not required to make an “expert inspection” of a Client’s property, such as would be made by a licensed architect, engineer, construction specialist, or building inspector unless specifically agreed with the Client.

- **Standard of Practice 3-02: Reserve Study and Maintenance of Reserves.**

- a. Each Member shall recommend that its Clients have a reserve study prepared in a professional manner and that the study be reviewed and updated no less than every three years.
- b. The Member’s recommendations to the Client shall be written and appropriately documented.

- **Standard of Practice 3-03: Legal.**

- a. No Member shall engage, or allow its employees or subordinates to engage, in the unauthorized practice of law. This provision, however, does not prevent a Member from giving Clients a business recommendation nor does this provision prevent a Member from appearing on behalf of a Client when legally permissible.
- b. Each Member shall advise a Client if the Member believes the Client should retain legal counsel. Members may assist the Client in retaining qualified counsel if the Client requests. The Member shall document the recommendation.



- c.** Each Member shall recommend that its Clients complete an appropriate legal review, by an attorney knowledgeable in community association law, for all significant legal issues and shall document the recommendation. Ordinarily such issues would include (but are not limited to) major contracts, changes to association rules, enforcement procedures, changes to other association documents, and material third party claims.
- d.** Each Member and each Associate involved in the management of the Client shall become familiar with and develop a working knowledge of the Client's governing documents applicable to the area for which the Member or Associate is responsible. For example, a staff accountant assigned to a Client should know any limitations on annual increases that apply to the Client pursuant to the Client's governing documents.
- e.** Each Member shall recommend that its Clients:

 - 1.** adopt and publish to the Client's membership written rules governing the Client and its members; and
 - 2.** implement a consistent enforcement policy for the rules, subject to the governing documents of the Client including its covenants, conditions and restrictions, applicable federal, state and local laws and regulations and the Client's articles of incorporation and bylaws. The Member shall document the recommendation.
- f.** Each Member shall make reasonable efforts to help Clients adopt policies in full compliance with applicable law and each Client's governing documents.

- **Standard of Practice 3-04: Accurate Financial Records.**

Each Member shall, at all times, keep and maintain current and accurate records of all financial transactions, properly marked for identification, concerning the business and assets managed for a Client. Each Member shall prepare financial statements in sufficient detail to allow a Client's Board and auditor to determine the status of the Client's accounts and financial operations. Each Member shall make such records available for inspection in accordance with the Client's governing documents and applicable law.

- **Standard of Practice 3-05: Expenditure of Funds.**

A Member shall, when authorized, endeavor to expend its Client's funds to achieve the greatest benefit for the Client.

- **Standard of Practice 3-06: Commingling and Security of Funds; Use of Client Funds.**

A Member shall not commingle the Member's, any Associate's, or any Related Party's funds with any other Client's funds. A Member shall deposit all funds of Clients in an FDIC-insured financial institution, or as otherwise directed by the Client's Board of Directors. A Member shall not knowingly deposit funds in a manner that is not permitted by a Client's governing documents and applicable law.

A Member may not misuse any funds held for a Client.

- **Standard of Practice 3-07: Budgetary & Finance.**

- a. A Member shall act as a fiduciary on behalf of the Client in handling the Client's financial affairs. In handling the Client's financial affairs, each Member shall put the Client's interests above the Member's (or any Associate's or Related Party's) interest.



- b.** Each Member shall recommend that Clients comply with the fiscal requirements of Arizona laws and of the Client's governing documents.
 - c.** Each Member shall advise Clients when the Member believes the Client should retain the services of a Certified Public Accountant. Members should assist Clients in retaining qualified accounting, investment, and tax advice unless the Client refuses to accept such assistance. The Member shall document this recommendation.
 - d.** Each Member shall recommend that Clients file, in a timely manner, applicable quarterly and fiscal year-end tax returns and reports and make required periodic deposits with the IRS, and with other applicable federal, state, and local agencies.
 - e.** Each Member shall make financial records of a Client available for inspection and copying by an authorized representative of the Client upon reasonable notice during regular business hours.
- **Standard of Practice 3-08: Reserve Investment.**
 - a.** Each Member shall recommend that its Clients invest funds in accordance with the Client's governing documents and recommend that the primary objectives in investing should be safety first, liquidity second, then yield, and then other considerations.
 - b.** Members shall refrain from giving investment advice to Clients unless qualified to do so by education or professional experience and, if required, properly licensed. If a Client requests investment advice, a Member shall recommend that the Client retain qualified investment professionals. The Member shall document this recommendation.

- **Standard of Practice 3-09: Insurance.**

- a. Each Member shall advise Clients of the need to obtain insurance.
- b. Each Member shall recommend that Clients obtain qualified professional advice on insurance coverage consistent with applicable law and the requirements established in the Client's governing documents. The Member shall recommend an annual review of all insurance requirements and coverages.
- c. If a Member is an independent agent, or an employee of a management entity, rather than an employee of a Client, the Member shall recommend that:
 - the Member, if an independent agent, or
 - the management entity, if the Member is an employee of a management entity, be named as an additional insured under the Client's insurance contracts.
- d. Each Member shall recommend that its Clients have a risk assessment completed by a qualified insurance professional on an annual basis.
- e. The Member shall document its advice with respect to insurance.

- **Standard of Practice 3-10: Communications.**

- a. The Member shall maintain a Record of Membership for each Client, including the names and addresses of the Client's members as provided by the Client's members.
- b. Each Member shall recommend that its Clients have regular communications with the Client's members.
- c. Each Member shall help Clients disseminate information as required by the Client's governing



documents and Arizona law.

- **Standard of Practice 3-11: Transfer of Property to Client.**

- a. Upon written receipt of termination of any management or accounting contract, and upon request, the Member shall produce to the person designated by the Client within ten (10) business days, regardless of any dispute over termination or fees:
 - Client's homeowner roster to include current contact and mailing information
 - Client's tax identification number and startup funds
 - Client's governing documents
 - Client's assessment amount and frequency, grace period, amounts of late fees and interest
 - Client's resale and disclosure information
 - Member's rental tracking registration relating to the Client, if applicable
- b. Within three (3) days following the end of the contracting period, unless otherwise provided in the applicable contract: current working files, keys, property, a substantial portion of funds, and homeowner account balance information shall be provided to the person designated by the Client.
- c. Within forty-five (45) days following the end of the contracting period, unless otherwise provided in the applicable contract, all final accounting, remaining funds, any remaining Client Records, and property shall be provided to the person designated by the Client.
- d. The Member shall produce Client records in the form in which they have been kept by the Member or in a form which the Member reasonably believes will be usable by the Client. The Member shall produce Client records in a manner which is convenient and not unreasonably expensive to the Member or Client. The Member need

not produce Client records which are not reasonably available because of undue burden or expense, unless the Client agrees to reimburse for the expense (including for the time required to produce the Client records). The Member need not produce Client records in more than one form unless the Client agrees to pay for the expense of producing the Client Records in more than one form. The Member need not produce records which have been lost, damaged, altered or overwritten as the result of routine good faith operation of an electronic information system. The Member need not produce records of telephone conversations or emails, unless they previously have been printed or saved and included in a board packet or vendor/project file.

- e. The Member's obligation to honor all Client confidences and to treat the business affairs and records of the Client as confidential continues after the conclusion of the engagement for a Client.

4.00 Professional Courtesy.

Each Member shall exhibit professional courtesy to all community association management professionals and Clients. Each Member shall be fair in making representations and shall refrain from making defamatory comments about others involved in the community association management profession and about Clients.

Each Member shall assist other Members in compliance with this Code.

No Member shall make false, fraudulent, misleading or deceptive statements in the marketing of community management services or the solicitation of business.

All Members are encouraged to promote fair and open competition and shall avoid unlawful restraints of trade.



5.00 Conflicts of Interest; Disclosure.

Members shall disclose real or potential conflicts of interest with a Client or employer. Members should disclose conflicts whenever a reasonable third party examining a situation would conclude that the situation creates the appearance that there may be an actual or potential conflict.

If there is a real or potential conflict of interest, the Member shall promptly disclose all pertinent information regarding the conflict to the Client and allow the Client to make an informed decision as to whether to continue, change, or terminate the relationship. The decision about how to deal with a conflict of interest shall rest with the Client and not with the Member. The Member shall document the disclosure to the Client.

A Member may recommend or retain a vendor to provide services to a Client if the vendor:

- (a) is a Related Party or Associate of the Member,
- (b) has agreed to pay the Member a fee, a percentage of the payments to the vendor, or any other compensation or remuneration, or
- (c) has any other financial or other than independent relationship to the Member

only if the Member discloses the vendor relationship, and any payment the vendor has agreed to make to the Member, to the Client at or before the time the recommendation is made or the vendor is retained.

The Client's board of directors must consent to do business with the vendor after the disclosure. The Member shall Document the disclosure to the Client.

- **Standard of Practice 5-01: Disclosure of Potential Conflicts of Interest and Remuneration.**

A Member may provide, or contract for, goods or services to Clients, other than community association management services, only if the Member makes a full written disclosure no less than annually, of all aspects and relationships that may influence the Client's use of these services or the Member's recommendation of these services. The disclosure shall specifically include any compensation or remuneration the Member will receive (directly or indirectly) as a result of contracting for or providing any services to a Client. The Member must make the disclosure before the award of any contract to provide such goods or services. The Member shall Document the disclosure to the Client.

- a. Where the management contract provides for specific charges or a specific mark-up for goods or services, the requirement for disclosure is met.
- b. Where a contract for goods or services is to be competitively bid and the Member or Related Party of the Member is a bidder, the bid may only be based on precise written specifications provided to each bidder.
- c. Where a Member is to receive any remuneration in connection with the award or delivery of services under a contract, the Member shall disclose any and all remuneration paid or to be paid to the Member as a result of the contractual relationship with a Client and resulting directly or indirectly from any services provided to said Client.

6.00 Gifts, Gratuities and Events.

AACM discourages the receipt or distribution by Members of gifts, entertainment, or other favors from existing or prospective Clients, vendors or suppliers because such receipt or distribution can create the appearance of undue influence on or by the Member.



No Member may accept any unearned fees or other forms of remuneration that may actually be, or appear to be, a conflict of interest.

- **Standard of Practice 6-01: Fees, Commissions, Gifts and Gratuities.**

No Member may accept undisclosed fees, deferred compensation, commissions or gratuities, in cash or in kind, for recommending any third party to a Client or for purchasing goods or services on behalf of a Client.

- a. The acceptance of any gratuity in cash is prohibited.
- b. The acceptance by any Member (or any Associate or Related Party) of any gratuity by gift certificate, or in kind, including but not limited to meals, entertainment, housing, transportation, professional services, or in any other form, having a cumulative value in excess of three hundred dollars (\$300.00) from any vendor in any twelve (12)-month period, shall be fully disclosed to all Clients who have procured services from the vendor and to all Clients who accept bids or proposals from the Vendor.
- c. Under no circumstances shall a Member, Associate or Related Party solicit any gratuity, in cash or in kind, on their own behalf or on behalf of another, regardless of value or type, from any person or business.
- d. A Member may not request a vendor to provide, or accept from a vendor, any support for a Member's corporate event.
- e. Notwithstanding the forgoing limitations, a Member may permit a vendor to supply food for a "lunch and learn" or similar program at which the vendor makes an

educational presentation to the Member's employees or to Clients. The food provided by the vendor must be reasonable for an educational presentation and the vendor may provide food at no more than two events per year.

7.00 Limitations of Practice.

A Member who, by means of contract with a Client, performs community association management services and who is also engaged in the practice of another profession, may perform other professional services only if there is full disclosure to all parties to the contract before the services are provided.

8.00 Antitrust Compliance Policy.

AACM is subject to the antitrust laws. Unlike most private businesses, however, the very nature of a professional organization like AACM fulfills the first requirement of an antitrust violation under Section 1 of the Sherman Act, that of a "combination" or "agreement."

AACM, therefore, recognizes the need to be constantly vigilant to prevent fulfillment of the second requirement relating to actions that could result in an illegal "restraint of trade or commerce." Any failure on the part of AACM or its Members to comply strictly with the antitrust laws could result in severe penalties. Treble damages for successful litigants, fines and possible jail terms for individuals involved in any illegal activities, and even disestablishment of AACM itself are all potentially harsh remedies. These penalties manifest the law's strong public policy in favor of free and unfettered competition as the rule of trade. AACM subscribes to the basic philosophy that free trade and the interaction of competitive forces yield the best allocation of economic resources, the lowest cost to Clients, the highest quality and the greatest progress. Members are required to comply with this philosophy in connection with all activities relating to AACM. AACM's policy on antitrust reaffirms its commitment to conduct AACM's affairs in a manner conducive



to the attainment of AACM's professional objectives while fully complying with the antitrust laws.

- **Standard of Practice 8-01: Antitrust Compliance.**

Inasmuch as it is the policy of AACM to comply fully and in all respects with the antitrust laws, the following basic principles are endorsed as a guide for all Members:

- a. AACM, and its Members, shall make every effort to comply with both the letter and spirit of the antitrust laws.
- b. AACM shall not indulge in, or sanction, any discussion of current or future fees or prices for services to Clients of Members.
- c. AACM meetings and publications will never be a forum for the exchange of information that could lead to the establishment of cooperative arrangements or activities in violation of the antitrust laws.
- d. AACM shall never enter into or sanction any agreement that tends to restrict competition between Members or in the practice of community association management.
- e. Professional standards established by AACM shall be formulated so that there is no anti-competitive effect on the Members, on Clients, or on the practice of community association management.

9.00 Enforcement.

Each Member, as a condition of AACM Membership and participation in the CAAM Certification Program both during and after certification:

- a. agrees to be bound by and to abide by this Code including

duly adopted amendments;

- b.** is obligated to participate in compliance and disciplinary proceedings, and is bound by discipline as determined by the Professional Standards Committee or the Ethics Appeals Committee; and
- c.** consents to the publication of any report of disciplinary action taken, to the extent that publication is ordered by the Professional Standards Committee or the Ethics Appeals Committee, and waives any claim it may have arising out of the disciplinary action or the publication. Publication may include, but is not limited to, dissemination to members and affiliates of AACM through electronic or paper newsletters and reports and placement on the AACM website.

A Member subject to a disciplinary proceeding may be subject to censure, suspension or termination of membership or certification status.

If a Member resigns or fails to renew membership or certification status while a disciplinary proceeding is pending, the Member shall remain subject to the pending disciplinary proceeding and to disciplinary action by the Professional Standards Committee or Ethics Appeals Committee. The Professional Standards Committee and Ethics Appeals Committee shall have the right to continue the proceeding whether the Member chooses to participate in the proceeding or not. Disciplinary action under such circumstances may include the publication of notice (and placement of notice on AACM's web site) that the Member resigned or elected not to renew membership or certification while a disciplinary proceeding was pending. Member consents to the continuation of such proceedings, to the disciplinary action resulting from the proceeding, and to any publication of the disciplinary action.

This Code supersedes and replaces all prior versions of the Code. This Code may be amended from time to time by of the Board of Directors of AACM or by the Professional



Standards Committee provided that the Professional Standards Committee's amendments become permanent only upon ratification by the Board of Directors.



MEMBERSHIP STANDARDS

In order to promote and enhance a high level of professional conduct among its membership, the Arizona Association of Community Managers, Inc. ("AACM") has adopted the following Membership Standards. In order to become, and remain, a Member in good standing, effective January 18, 2006, amended June 18, 2008, amended May 19, 2010, amended February 15, 2012, amended February 15, 2013 and further amended April 16, 2015, each Member must agree to satisfy the following requirements and standards (and any amendments to these standards adopted by the Board of AACM).

STANDARDS

1.00 General Standards.

Code of Professional Ethics and Standards of Practice.
Members must comply with AACM's Code of Professional Ethics and Standards of Practice as they are amended from time to time.

Compliance with Law. Members must comply with all applicable laws and regulations applicable to their business and activities.

2.00 Payment of Dues.

Members must timely and accurately certify their category of membership and pay the dues applicable to their category of membership at the times required by the Board of Directors.



3.00 Member Orientation Meeting.

Effective January 1, 2012, new Members must attend an orientation meeting with the AACM Professional Standards Committee within six months of joining AACM. This meeting will introduce new Members to the responsibilities and commitments required of an AACM Member, including legislative efforts, CAAM Program Participation, and attendance at AACM functions.

4.00 CAAM & CAASP Certifications.

Each Member that is a management company member shall comply with the following requirements relating to the number of Certified Arizona Association Managers (CAAM) employed to manage client businesses:

- Within one year from July 1, 2008, or within one year after first becoming a Member, whichever comes last, at least 10% of the Member's community association managers, Designated Member and Designated Committee Representative must earn and maintain CAAM certification;
- Within two years from July 1, 2008, or within two years after first becoming a Member, whichever comes last, at least 50% of the Member's community association managers, Designated Member and Designated Committee Representative must earn and maintain CAAM certification;
- Within three years from July 1, 2008 or within three years after first becoming a Member, whichever comes last, 100% of the Member's community association managers, Designated Member and Designated Committee Representative must earn and maintain CAAM certification;



- Persons employed as community association managers who are new hires or promotions, or newly named as Designated Member or Designated Representative must earn CAAM certification within one year after the hiring, promotion or nomination as Designated Member or Designated Representative; and
- All persons enrolled in the CAAM certification program must maintain their enrollment and secure CAAM certification within a reasonable time.
- AACM Members must sign an affidavit with the annual Membership application stating that they have the required percentage of CAAMs to meet Membership Standards.
- Created in 2006, the Certified Arizona Association Support Professional (CAASP) is a designation available to those community management industry professionals who are employed by a Management Company Member and are employed in a support role such as administrative assistants, accountants, compliance manager, etc. A person who has earned the CAASP designation may apply to AACM to convert their designation to a CAAM Certification after directly performing the duties of a community manager for at least six (6) months. There is no requirement for CAASP for management company members.

5.00 Participation in AACM Programs.

Each Member shall make reasonable efforts to:

- Participate in AACM events, including trade shows and other meetings;
- Support AACM and its objectives in a reasonable manner;



- Participate in and recognize the value of AACM Affiliate partner programs, so that affiliate partners receive reasonable value for their support of AACM and its programs; and
- Respond promptly to AACM requests for a legislative pledge. Members are not required to pledge a particular (or any) amount or support specific initiatives, but are required to respond to requests for pledges and indicate their positions when AACM requests support.

6.00 Criminal and Civil Proceedings and Disciplinary Actions.

- A Member, or applicant to become a Member, must disclose to AACM in its application for Membership and in an annual disclosure if (a) the Member or applicant, (b) any person who owns more than 20% of the equity of, or otherwise controls, the Member or applicant, or (c) any person who is a director, executive officer, or supervising manager of the Member or applicant is or was involved in any of the following events or proceedings:
 - (1) A conviction, or plea of guilty or no contest, in a criminal proceeding involving a felony if the conviction or plea occurred within 10 years before the date of the disclosure to AACM;
 - (2) A final decision (no longer subject to appeal) by a court in a civil proceeding finding that the person was responsible for misrepresentation, dishonesty, fraud, violations of fiduciary duty, misappropriation of funds or property, or other serious misconduct if the decision became final within 5 years before the date of the disclosure to AACM;
 - (3) A refusal to provide bonding, fidelity or crime insurance, or cancellation or suspension of any such coverage (other than for non-payment of premiums) if the

refusal occurred within 5 years before the date of the disclosure to AACM;

(4) Suspension or revocation of any such person's professional license if the suspension or revocation occurred within 5 years before the date of the disclosure to AACM; or

(5) Disciplinary action by any licensing or regulatory agency or any industry association that results in suspension or revocation of professional or membership privileges if the disciplinary action occurred within 5 years before the date of the disclosure to AACM.

- AACM may impose any sanctions it deems necessary on a Member or applicant who fails to disclose information about any of the foregoing events in its application or annual disclosure. Such sanctions may include (but are not limited to) suspension or revocation of Membership.
- Each Member or applicant, by submitting the disclosure or application, consents to AACM's review of all circumstances concerning the event or proceeding, including any investigation or background review AACM deems necessary.
- After completion of any review AACM deems necessary, AACM may institute proceedings before the Professional Standards Committee with respect to any sanctions it deems necessary as a result of the events or proceedings disclosed, which may include restitution, probation or other supervision, suspension or revocation of Membership, or other sanctions deemed appropriate under the circumstances. The decision of the Professional Standards Committee is appealable only to the Board of Directors. The decision of the Board of Directors is final. Each Member or applicant, by making the application or disclosure, waives any appeal beyond the Board of Directors.



7.00 Compliance and Sanctions.

Each Member, as a condition of AACM membership:

- agrees to be bound by and to abide by these Membership Standards including duly adopted amendments;
- is obligated to respond to AACM on initial public inquiries;
- is obligated to participate in compliance and disciplinary proceedings, and to be bound by discipline determined by the Professional Standards Committee or in any permitted appeal of PSC determinations to the Board of Directors.

If a Member is not in compliance with the CAAM certification requirements under Section 4.00, the Member has a six-month grace period to come into compliance.

If a Member does not come into and remain in compliance with the requirements of these standards, then after any applicable grace period a Member will be subject to suspension of Membership privileges (including voting rights, rights to be listed on the AACM website, and rights to participation in the CAAM Certification Program) and to termination under procedures established by the Professional Standards Committee or Board of Directors.

Landscape Maintenance that Goes Above & Beyond

One Partner for All Your Landscape Needs

- Design
- Develop
- Maintain
- Enhance



At BrightView, we believe your landscape is a strategic asset. Whether you seek to increase your property's value, enhance branding, boost customer, employee, or resident satisfaction, or maximize your budget, our talented team of experts enjoys delivering thoughtful solutions that bring the result you desire.



Contact Us

Jerome Joseph

602 245 5042

Jerome.Joseph@brightview.com

www.brightview.com

BrightView 
Landscape Services

DEZERT GATE SYSTEMS LLC

(623) 205-9095

www.DezertGateSystems.com

Service@DezertGateSystems.com

Programming@DezertGateSystems.com

Statewide Full Service Gate Operator and Access Control Company

- *Gate Operator
Installation and Repair**
- *Remotes/Key fobs**
- *Maintenance**
- *Access Control**
- *Keypads**
- *Telephone Entry**
- *Emergency Access**
- *Welding**
- *Intercoms**
- *Locks**
- *Pedestrian Gates**
- *Hinges**
- *Card Readers**
- *Wheels**
- *Receivers**
- *Memory Upgrades**
- *Programming**
- *Solar Powered**
- *Military Grade Security
Applications**
- *Security Cameras**
- *Incident data retrieval
(for equipped systems)**



FOUNDING MANAGEMENT COMPANY MEMBERS

AAM, LLC

Associated Property Management

Cadden Community Management

CCMC

City Property Management Company

Lighthouse Management, LLC

Premier Community Management, Inc.

Sentry Management, Inc.

Tri-City Property Management Services, Inc.



360 Community Management

Member Since 2009



4130 E. Van Buren St.
Suite 360
Phoenix, AZ 85008

www.360propertymgt.com

Contact

Darrin Maurer, CAAM

Phone

602-863-3600

Fax

480-393-4361

Email

darrin@360communitymgt.com

Vendor Contact

Darrin Maurer, CAAM

darrin@360communitymgt.com

Additional Contact

Dawn Hardas

dawn@360communitymgt.com

360 Community Management is a full-service association management company serving Valley communities of all sizes from small Condominium and Townhouse complexes to large planned communities. Through our philosophy of honesty, integrity, respect and customer service we have built lasting relationships with the communities and boards we serve. We uniquely tailor our services for each property and are proud to offer the highest levels of service; offering a customized approach to association management.



Management Company Members

AAM, LLC

Member Since 2003



Contact

Phone

Fax

Email

Vendor Contact

Susan Platner, CAAM, Regional Director

splatner@associatedasset.com

Tucson Contact

Ed Baruch, CAAM

520-219-7200

ebaruch@associatedasset.com

Founding Member

Phoenix Office

1600 W. Broadway Rd.,

Suite 200

Tempe, AZ 85282-1112

Tucson Office

215 W. Gianconda Way, Suite 161

Tucson, AZ 85704

www.associatedasset.com

Amanda Shaw, CAAM, President/
Partner

602-957-9191

602-957-8802

ashaw@associatedasset.com

Additional Contact

Elaine Anghel, CAAM Senior VP
Onsite Communities

eanghel@associatedasset.com

Ercell Sherman, CAAM, COO

esherman@associatedasset.com

Founded in 1990, Associated Asset Management is a professional Community Association Management Company, dedicated to delivering total peace of mind. Over the last 30 years, AAM has grown to be one of the foremost providers of professional community association services in the United States. We specialize in the forward planning and management of master planned, single family, condominium, active adult, urban high-rise and mid-rise communities, as well as providing consulting services for accounting, marketing and operational organization. With over 750 employees in 10 states and 12 regional offices, AAM combines association management, accounting, compliance, developer services and customer care under one roof, creating a cohesive and coordinated environment needed to provide exceptional community association management to the over 780 communities under our care..



Arizona Association Management Group
Member Since 2020



7301 N. 16th St
Suite 102
Phoenix, AZ 85020

www.azamg.com

Contact

Eric Kramer

Phone

623-232-8150

Fax

623-869-1052

Email

eric@azamg.com

Vendor Contact

Eric Kramer

eric@azamg.com



Management Company Members

Arizona's Vision **Member Since 2004**



16625 S. Desert Foothills Parkway
Phoenix, AZ 85048

www.wearevision.com

Contact

Phone

Fax

Email

Darin Fisher, CAAM

480-759-4945

480-759-8683

dfisher@wearevision.com

Vendor Contact

Regis Salazar, CAAM

rsalazar@wearevision.com

Additional Contact

Michelle O'Robinson, CAAM

morobinson@wearevision.com



Associated Property Management

Member Since 2003

Founding Member



3260 E. Indian School Rd.
Phoenix, AZ 85018

www.apm-management.com

Contact

Tom Emele, CAAM

Phone

480-941-1077

Fax

602-992-0526

Email

tom@apm-management.com

Vendor Contact

Denise Lehn, CAAM

denise@apm-management.com

Additional Contacts

Mayme Wilhem, CAAM

mayme@apm-management.com

Associated Property Management Inc. (A.P.M.) has been exclusively managing homeowners' associations in the Phoenix, Scottsdale, and surrounding metro area for nearly 35 years. We take pride in professionally managing communities in the areas of administration, maintenance, and community building. We are proud founding members of AACM. Combining three decades of business experience with the training, continuing education, experience and resources of our certified community managers who have made careers in property management makes us well-versed to understand how local communities function and how to best assist them with their short and long-term goals. APM is "The Key" - serving over 100 community associations in the valley such as condominiums, town and patio homes, office condos, warehouse condos and deed restricted communities. We are proud to say, we still manage the first community(s) we started our company with 35 years ago.



Brown Community Management, Inc.
Member Since 2004



7255 E. Hampton Ave.

Suite 101

Mesa, AZ 85209

www.brownmanagement.com

Contact

Bob Brown, CAAM

Phone

480-539-1396

Fax

480-889-5087

Email

bob@brownmanagement.com

Vendor Contact

Michele Lockhart, CAAM

michele.lockhart@brownmanagement.com

Additional Contact

Sherrie Cutler, CAASP

deanna.daniel@brownmanagement.com

Jonathan Brown

jonathan.brown@brownmanagement.com

At Brown Community Management (BCM), we keep promises, and exceed expectations. BCM provides full-service HOA management services to nearly 200 single-family, condominium, high-rise, and active adult communities in the greater Phoenix area. As one of the top companies to work for in Arizona (AZCentral), and recipient of the Phoenix Business Journal's Top Corporate Volunteerism Award, we know what it takes to run a company that gives back to the communities we serve, each and every day.



Cadden Community Management

Member Since 2003

Founding Member



1870 W. Prince Rd.

Suite 47

Tucson, AZ 85705

www.cadden.com

Contact

Brett Anderson, CAAM

Phone

520-297-0797

Fax

520-742-2618

Email

banderson@cadden.com

Vendor Contact

Betina Salinas

bsalinas@cadden.com

Cadden Community Management is the recognized leader among association management firms in the Tucson and surrounding areas. We have enjoyed over thirty years of success in the association management industry. Today, the company is responsible for maintaining and increasing property values of homes in over 240 communities in Tucson, Green Valley and Sierra Vista. Our staff is a strong team, dedicated to providing exceptional customer service. We will provide that service with integrity, continued education and unwavering commitment to individual growth as industry practitioners for the ultimate benefit of our clients.



CCMC

Member Since 2003



Contact

Phone

Fax

Email

Founding Member

Phoenix Office

8360 E. Via de Ventura Blvd.
Suite L100
Scottsdale, AZ 85258

Tucson Office

3005 W. Ina Rd., Suite 111
Tucson, AZ 85741

www.CCMCnet.com

Delores Ferguson, CAAM, President

480-921-7500

480-921-7564

dferguson@ccmcnet.com

Vendor Contact

Bly Deuser, CAASP
480-921-7500
bdeuser@ccmcnet.com

Tucson Contact

Delores Ferguson, CAAM
480-921-7500
dferguson@ccmcnet.com

At CCMC, our unique brand of community management is about human connectivity. We're the company that brings people and neighborhoods together. Serving people first. Challenging leaders to be their best. And infusing life with fun. Today, our company serves some of the nation's most successful master-planned communities including: Estrella, AZ; Celebration, FL; Daybreak, UT; Mountain's Edge, NV; and Valley Ranch, TX. To learn more, visit www.CCMCnet.com.



Christison Company
Member Since 2019



8402 E. Joshua Tree Ln
Scottsdale, AZ 85250

www.christisoncompany.com

Contact

Phone

Fax

Email

Daniel Christison

480-868-8944

925-468-0350

dan@christisoncompany.com

Vendor Contact

Daniel Christison

dan@christisoncompany.com

Additional Contact

Amber Maugeri

amaugeri@christisoncompany.com



City Property Management Company

Member Since 2003

Founding Member



4645 E. Cotton Gin Loop
Phoenix, AZ 85040

www.cityproperty.com

Contact

Brian Lincks, CAAM

Phone

602-437-4777

Fax

602-437-4770

Email

brian@cityproperty.com

Vendor Contact

Ken Falltrick, CAAM

ken.falltrick@cityproperty.com

Additional Contact

Sara Saiz, CAAM

sara@cityproperty.com

Since 1979, City Property Management Co. has been an industry leader among the valley's full service HOA management companies. We have cultivated and retained a seasoned staff from our executive leadership down. Our team receives regular updates and seminars on best practices, ethics, legal issues, technology training and mentorship. We strive to deliver unparalleled satisfaction for the communities we serve and provide a supportive and encouraging family environment for our employees who make that possible. We provide our clients and employees tools that others don't including CITYCYNCR® Portals and the CITYlink Mobile App. Only City Property offers these technology tools coupled with the experience of over 40 years in business. We hope to show you how City Property is the "Management Company You Can Live With".

Cornerstone Properties, Inc.
Member Since 2004



4523 E. Broadway Rd.
Phoenix, AZ 85040

www.cpihoa.com

Contact

Mike Roberson, CAAM

Phone

602-433-0331

Fax

602-244-9214

Email

mike@cpihoa.com

Vendor Contact

Mike Roberson, CAAM
mike@cpihoa.com

Cornerstone is family owned and been in business since 1989. Our main goal as a Greater Phoenix Area management company is to provide communities with the best possible environment, enhance property values and community safety, build a sense of community, and apply good business techniques to the daily affairs of the community.



Empire Community Management, LLC
Member Since 2020



Empire Community Management

1959 S. Power Rd.

Suite 103-444

Mesa, AZ 85206

www.empirecommunitymgmt.com

Contact

Wanda Simeona, CAAM

Phone

480-278-3789

Fax

480-687-7919

Email

manager@ecmhoa.net

Vendor Contact

Wanda Simeona

manager@ecmhoa.net

At Empire, our philosophy is the client is our most important asset. We are in a partnership with you. Empire is a boutique management company. We don't take on just any client because we want to have a professional, quality and long-term relationship with our Associations. We know how important your community is to you as a Board member and homeowner. We will help you make your community reach its potential by building a strong team with the Board, vendors, management and homeowners. Bottomline, we believe you are our team – and every member of the team is an important asset to the community to make this a successful relationship. We believe our relationship with you will be a treasured one for years to come.



Expert HOA Management, LLC
Member Since 2012

8880 E. Speedway Blvd.
Suite 302
Tucson, AZ 85710
www.experthoa.com

Contact

Phone

Fax

Email

Carmine Carriero, Jr., CAAM

520-829-7120

520-829-7122

ccarriero@gmail.com

Vendor Contact

Anita Carriero

experthoa@gmail.com

Additional Contact

Anita Carriero

experthoa@gmail.com

We Professionally Manage Your Community. Expert HOA Management facilitates services based on what your community needs and the vision set forth by your elected board. Expert HOA Management always strives to bring value to your community by offering personalized management designed to meet the unique needs of the communities the Expert HOA management team serves.



Focus HOA Management
Member Since 2010



4135 S. Power Rd.

Suite 133

Mesa, AZ 85212

www.FocusHOA.com

Contact

Harman Cadis, CAAM

Phone

602-635-9777

Fax

602-357-1969

Email

harman@focushoa.com

Vendor Contact

Harman Cadis, CAAM

harman@FocusHOA.com

Focus HOA Management is a full-service Homeowner Association Management company with an excellent reputation serving the East Valley and the Phoenix metro areas. We are a smaller full service Management Company. Our philosophy is to provide excellent customer service and work closely with the Board of Directors. We are highly automated and have a unique business model that saves the Association money and provides excellent service to the Homeowners.

Integrity First Property Management

Member Since 2006



7904 E. Chaparral Rd.,
Suite A110 #214
Scottsdale, AZ 85250-7210

www.integrityfirstpm.com

Contact

Gretchen Rotella, CAAM

Phone

623-748-7595

Fax

623-321-7596

Email

grotella@integrityfirstpm.com

Vendor Contact

Gretchen Rotella, CAAM

grotella@integrityfirstpm.com

Additional Contact

Karen Benson, CAAM

kbenson@integrityfirstpm.com

Integrity First Property Management recognizes the need for excellence and integrity in the community management industry. Because of this need, IFPM will provide the benchmark in community management services while maintaining a strict adherence to ethical standards. IFPM's ability to provide customized services, coupled with a commitment to communication and reliability, ensures a healthy future for each association managed.



Management Company Members

Kachina Management, Inc. **Member Since 2005**



21448 N. 75th Ave.
Suite 11
Glendale, AZ 85308

www.kachinamanagement.com

Contact

R. Mark Rounsaville, CAAM, President

Phone

623-572-7579

Fax

623-572-0331

Email

mark@kachinamanagement.com

Vendor Contact

R. Mark Rounsaville CAAM

mark@kachinamanagement.com

Kachina Management Inc. is a full service management company that manages all types of community associations across Arizona including master planned communities, business parks, condominiums and townhomes. No community is too big or too small. We also offer accounting services only for associations in California and Mexico.



Lighthouse Management, LLC

Member Since 2004

Founding Member



520 N. Bullard Ave.
Suite D-37
Goodyear, AZ 85338

Mailing Address

PO Box 6298
Goodyear, AZ 85338

www.LHMAZ.com

Contact

Christopher McGuire, CAAM

Phone

623-691-6500

Fax

623-691-6551

Email

cmac@lhmaz.com

Vendor Contact

Kylie Wheaton, CAAM
kwheaton@lhmaz.com

Additional Contacts

Jessica Ziolkowski
jziolkowski@lhmaz.com

Cassy Gouer, CAAM
cgouer@lhmaz.com

THE "LIGHTHOUSE" AT THE END OF THE TUNNEL. At one time or another we all lose our way. It doesn't matter if you're an HOA, a developer, a board member or just a homeowner – sometimes we find ourselves adrift in a sea of doubt, poor service, unanswered questions, untimely responses, lack of attention and unsolved problems. Look for the Lighthouse beacon of personal service, communication, experience, knowledge, response to problems, and a host of other service-oriented beacons that will guide you to a safe harbor. It's not the size of the light, but the intensity of the beacon. Give us a call if you're adrift – Lighthouse will be your beacon of safety. **SERVICING BOARDS AND HOMEOWNERS SINCE 1995!**



Oasis Community Management, LLC
Member Since 2007



77 E. Thomas Rd.
Suite 112
Phoenix, AZ 85012

www.oasiscommunitymanagement.com

Contact

Mary Hernandez, CAAM

Phone

623-241-7373

Fax

602-795-9395

Email

mhernandez@oasiscommunitymanagement.com

Vendor Contact

Elizabeth Franco

efranco@oasiscommunitymanagement.com

At Oasis Community Management, personal service is not a mirage! With diverse business and industry experience, we bring a unique perspective to community management. While complying with all applicable statutes and covenants, we continue to keep personal service and flexibility a priority. We work with the Board of Directors to adjust our processes to fit the individual needs of each community we manage.



Ogden & Company, Inc.
Member Since 2009



1901 E. University Dr.
Suite 440
Mesa, AZ 85203

<https://ogdenarizona.com>

Contact	Lori Percival, CAAM
Phone	480-396-4567
Fax	480-396-6966
Email	lorip@ogdenre.com

Vendor Contact

Cheryl Benedetto, CAASP
cherylbe@ogdenre.com

A full-service real estate organization serving the Arizona market with comprehensive property management, brokerage, and consulting services. Our community management team possesses the expertise to work with developers, homeowners and business owners at every stage of development and management. We are dedicated to successfully meeting the needs and expectations of the clients we serve. An 85 year old family owned business with over 20 years of local experience, our commitment to providing unparalleled service is stronger than ever.



Osselaer Management Group
Member Since 2013



532 E. Maryland Ave.

Suite #F

Phoenix, AZ 85012

www.hoamgmtbyosselaer.com

Contact

John Osselaer

Phone

602-277-4418

Fax

602-265-6137

Email

john@osselaer.com

Vendor Contact

Keith Scueler

keith@osselaer.com

The Osselaer Company is a full service property management company specializing in the management of Homeowner Associations in the Valley since 1965. We believe in building long term relationships by working with the Board of Directors and homeowners to maintain a sense of community while improving and enhancing property values. Please call us for a proposal at 602-277-4418. We look forward to serving you.



Park Property Management Solutions

Member Since 2011



555 W. Chandler Blvd.

Suite 204

Chandler, AZ 85225

www.ParkManagementOnline.com

Contact

David Kress

Phone

480-726-7300

Fax

480-726-7306

Email

dkress@parkmanagementonline.com

Vendor Contact

David Kress

dkress@parkmanagementonline.com

For nearly 20 years, Park Property Management Solutions has been providing Associations with innovative services necessary to operate a successful Association. We offer personalized service to communities of all sizes from small Condominium Associations to large Master-Planned Communities. The key to building a successful community is a strong and proactive management team. Your Community Manager will help you reach this goal through smooth and efficient governance. You will have access to the most responsive team in the industry! Service is our Business!



Preferred Communities LLC

Member Since 2013



1134 E. University Dr.

Suite 114

Mesa, AZ 85203

www.gothoa.com

Contact

Phone

Fax

Email

Korin Parry, CAAM, CMCA, AMS

480-649-2017

480-649-0902

korin@gothoa.com

Vendor Contact

Korin Parry, CAAM, CMCA, AMS

korin@gothoa.com

Additional Contacts

Robert Herrera, CAAM

robert@gothoa.com

Preferred Communities is a small management company, bringing the secret ingredient of “Loving Where You Live” to each community we manage. We provide personalized management to each community we work with.



Premier Community Management, Inc.

Member Since 2003

Founding Member



3930 S. Alma School Rd.

Suite 10

Chandler, AZ 85248

www.premieraz.com

Contact

Robb Lipsey, CAAM

Phone

480-704-2900

Fax

480-704-2905

Email

rlipsey@premieraz.com

Vendor Contact

Joshua Truman, CAAM

jtruman@premieraz.com

Premier is a full-service experienced management company specializing in planned community associations with a strong commitment to thriving, successful communities and to its valued employees. We promise our clients a hands-on approach, reliable follow-through, exemplary service with honesty and integrity and uncompromising standards of ethics and professionalism. Our goal is to build long-term relationships with homeowners, community association board members and developers so they can all be proud of their community.



Management Company Members

Pride Community Management **Member Since 2009**



2450 S. Gilbert Rd.
Suite 203-205
Chandler, AZ 85286
www.pridemgmt.com

Contact

Phone

Fax

Email

Frank Peake, CAAM

480-682-3209

480-682-3208

frank@pridemgmt.com

Vendor Contact

Frank Peake, CAAM
frank@pridemgmt.com

Additional Contacts

Barbara Dinnella
barbara@pridemgmt.com



Real Property Management Phoenix Valley

Member Since 2021



706 E. Bell Rd.

Suite 115

Phoenix, AZ 85022

www.rpmphoenixvalley.com

Contact

Lisa Borchard

Phone

602- 358-8130

Fax

602-792-0577

Email

info@rpmphoenixvalley.com

Vendor Contact

Lisa Borchard

info@rpmphoenixvalley.com

Real Property Management Phoenix Valley has been offering services in the greater Phoenix metro area since 2006. We have in depth knowledge of the Arizona homeowner association industry since we are locally owned and operated. Additionally, we are one of the few management companies who offer both full and financial service only management packages. Because we offer both services, we are the perfect fit for both smaller and mid-size homeowner associations as well as developing communities. Many homeowner associations chose our services because of the personalized touches we incorporate such as welcome phone calls to all homeowners at the initiation of services and courtesy phone calls when due dates are approaching. Please contact us to discuss the needs of your community 602-358-8130.



Sentry Management, Inc.

Member Since 2003

Founding Member



4605 E. Elwood St.

Suite 100

Phoenix, AZ 85040

www.phoenix.sentrymgt.com

Contact

Barbara Dummitt, CAAM

Phone

480-345-0046

Fax

480-345-1728

Email

bdummitt@sentrymgt.com

Vendor Contact

Barbara Dummitt, CAAM

bdummitt@sentrymgt.com

Sentry Management, Inc. has been serving community associations in the Valley for over 30 years. Our well-trained team is committed to the long-term success of our clients through innovation, education and exceptional professional standards. Our full-service property management makes community association management easy for every HOA, Condominiums and POA. Our management services include planning and coordination of association meetings, site visits, enforcement of restrictions, contract supervision, aggressive collections and detailed financial and management reports. The Sentry Management® standard service package also includes community websites, online payments including use of your credit card and real-time downloadable financial reports. We embrace the honor to serve our communities. Let us welcome you to our family



Shelton Residential

Member Since 2012



SHELTON
RESIDENTIAL

2850 E. Camelback Rd.

Suite 300

Phoenix, AZ 85016

www.sheltonresidential.com

Contact

Thomas Shelton

Phone

602-474-3555

Fax

602-474-3563

Email

tshelton@sheltonresidential.com

Vendor Contact

Jacque DesJardins

jdesjardins@sheltonresidential.com

Additional Contact

Shannon Dorweiler

sdorweiler@sheltonresidential.com

Shelton Residential was founded in Phoenix in 1984. The company is a full-service, residential management company that offers property management and leasing services for conventional and affordable apartment communities, master-planned communities, condominiums, cooperatives and common-interest associations. In addition, we offer services complimentary to these core business lines that include renovation, rehab and construction management, accounting and financial reporting, asset management, marketing, revenue management, Board training and education, assessment collection and capital expense forecasting. The principals and key executives of the firm have more than 100 years of combined real estate management experience and we are an AMO as designated by the Institute of Real Estate Management. The firm is currently accepting select HOA management assignments.



Snow Property Services
Member Since 2005



4135 S. Power Rd.
Suite 122
Mesa, AZ 85212

www.snowpropertyservices.com

Contact

Phone

Fax

Email

Dustin Snow

480-635-1133

480-507-2822

dustin@snowaz.com

Vendor Contact

Andi Watkins

andi@snowaz.com

Additional Contact

Raeann Van Hee

raeann@snowaz.com

Snow Property Services provides professional community management and accounting services for planned communities, condominiums and homeowner associations throughout Arizona. We are small enough to personalize your needs yet large enough to handle them as well.

Trestle Management Group

Member Since 2010



450 N. Dobson Rd.

Suite 201

Mesa, AZ 85201

www.trestlemanagement.com

Contact

James Baska, CAAM

Phone

480-422-0888

Fax

480-522-1221

Email

jbaska@trestlemanagement.com

Vendor Contact

Kristina Yniguez

ap@trestlemanagement.com

Additional Contact

Krista Avis

info@trestlemanagement.com

The foundation for Trestle Management Group has been built on the unique blend of years of experience in residential construction and development, as well as the expertise and internal efficiencies of a national association management company. Our seasoned team of professionals remain focused on providing exceptional customer service to homeowners, directors, and developers, and to maximizing community performance. We attribute our success to our ability to cultivate strong relationships, our thorough oversight of common area maintenance, and our proactive communication and guidance.



Tri-City Property Management Services, Inc.

Member Since 2003

Founding Member

760 S. Stapley Dr.

Mesa, AZ 85204

www.tcpm.net



**TRI-CITY PROPERTY
MANAGEMENT SERVICES, INC.**

Regional Office

301 W. Willis St., Suite 101

Prescott, AZ 86301

Phone 928-237-2224

Contact

Jean-Marie Bellington, CAAM

Phone

480-844-2224

Fax

480-844-2061

Email

jbellington@tcpm.net

Vendor Contact

Jean-Marie Bellington, CAAM

jbellington@tcpm.net

Tri-City Property Management is proud to be a founding member of AACM and the recipient of several GEM Awards. We have been a premier management company of community associations in Arizona for more than 45 years. Tri-City is committed to its focus on customer service with a team of dedicated professionals whose ethics are unsurpassed. Our emphasis is on exceeding the needs of our communities through communication, education and a culture of client partnership. Tri-City Property Management - Inspiring Confidence since 1974.



Contact	Kathe Barnes, CAAM Scottsdale Ranch Community Association 480-860-2022 kbarnes@scottsdaleranch.org
Contact	Monique Bursey Superstition Springs Community Master 480-854-1123
Contact	Melani Caron, CAAM Quail Creek POA 520-393-2918
Contact	Carol Cathcart, CAAM Criterium-Kessler Engineers
Contact	Mary Lou Ehmann, CAAM Casa De Monte 480-945-3630 marylou@cdm-az.com
Contact	Scott Flanery, CAAM Tatum Ranch Community Association 480-473-1763 manager@tatumranch.org
Contact	Kenneth Flynn, CAAM Executive Towers Condominium Association 602-264-5588 manager@executive-towers.com
Contact	Carol Jones, CAAM Arizona Biltmore Estates Village Association 602-955-1003 cjones@abeva.com



Management Company Members

Contact	Mark Kunkel, CAAM Estancia Community Association
Phone	480-342-9174
Email	mkunkel@estanciahoa.com
Contact	Christy Lang, CAAM Golden Vista Resort
Phone	480-671-2000
Email	manager@gvrv.us
Contact	Amy McDonough, CAAM Kestrel Property Management
Phone	480-893-7515, Ext 206
Email	amy.mcdonough@kestrelpropertymanagement.com
Contact	Paul McFarlane, CAAM JPAR Vantage
Contact	Julie Munson, CAAM Scott Communities
Phone	602-414-5518
Contact	James Purcell, CAAM Las Palomas
Phone	480-607-6731
Email	manager@laspalomashoa.com
Contact	Brian Quillen, CAAM Iron Oaks at Sun Lakes
Phone	480-317-3601
Email	bquillen@slhoa3.com
Contact	Jeff Reynolds, CAAM CertaPro Painters West Valley, Paradise Valley, Scottsdale
Contact	Deborah Rudd, CAAM AACM

Management Company Members



Contact	Lucy Schulte, CAAM Flagstaff Ranch 928-226-3118 lschulte@flagstaffranch.com
Contact	Terri Troyanos, CAAM 4154 E. Hallihan Dr. Cave Creek, AZ 85331 623-691-0567 troyassetinc@gmail.com
Contact	Poppy Vogel, CAAM HOA of Finisterra 520-577-7870 finisterrahoamanager@gmail.com
Contact	Mark L. Wade, CAAM Sun City Oro Valley 520-917-8080 mwade@suncityorovalley.com
Contact	Ian Welsh, CAAM Trilogy at Power Ranch 480-279-2051 ian@tprcoa.com
Contact	Dawn Yarosh, CAAM Pinetop Lakes Association 928-369-4008 plamanager@hotmail.com

RESIDENTIAL HOA COMMERCIAL

RENCO Roofing

ARIZONA'S PREMIER ROOFING CONTRACTOR

PEACE OF MIND

Your HOA Expert Specializing in

Foam, Tile & Shingle Roofs
Re-Roofing, Repairs, Maintenance
and Walkdecks

Our Quality Workmanship and Products

Since 2004, we have provided top quality workmanship on roofs throughout Arizona with integrity and only with products we trust.



RANKING
The Best of Arizona Business
ARIZONA



602.867.9386

ROC # 195475
ROC # 196424

rencoroofing.com

AFFILIATE PARTNERS

TO HAVE A CARESCAPE TRUCK IN YOUR COMMUNITY MEANS PEACE OF MIND.



**CareScape is proud
to have served the
community management
profession in Arizona
for over 26 years.**

**From the top down,
our team of landscape
architects, horticulturists,
certified arborists, and
licensed professionals
understand how to
take care of your
communities.**

**We would love the
opportunity to
earn your business.**

**Full service landscape
services for any size
community include:**

- Design/Architecture
- Construction
- Arbor Care
- Weed Control
- Maintenance
- Water Audits
- GPS Mapping
- Tree Inventory
- Irrigation
- Erosion Control
- Backflow Testing



CARESCAPE®

We care. It's our nature.®

(623) 583-8700

www.carescape.com

License ROC 168268, ROC 193649, License 8398
© 2020 CareScape

AFFILIATE PARTNER TABLE OF CONTENTS

AACM Affiliate Partners represent a wide variety of products and services to meet the needs of community managers. Affiliate Partners are listed below by their category. Use the Directory Index at the back of the book to find a specific company.

Arizona Registrar of Contractors (ROC) numbers and other licenses are provided by the Affiliate. AACM is not responsible for the validity or status of license. Please verify the status prior to contract.

Accounting & Tax Services	94
AC & Heating Services	93
Asphalt Services (inc. Sealing & Striping)	97
Attorney & Collection Services	105
Awnings & Shade Structures	114
Backflow Enclosures, Testing & Repairs	115
Computer Products & Services	117
Concrete, Sidewalk & Masonry Services	118
Electrical Services	119
Engineering Services	122
Fencing, Gates, Garages & Doors	124
Financial Services	126
Financial Services	131
Fitness Equipment	131
Fuel & Propane Services	132
General Contractors, Construction Mgmt & Consulting	133
Insurance & Risk Management	140
Landscape Design, Install & Maint.	148
Lighting Services	173
Locksmith & Mailbox Services	174
Painting Contractors & Manufacturers	175
Park Amenities	187
Parking Enforcement	188
Pest Control Services	189
Playground & Sport Courts, Equipment & Inspections	196
Plumbing Contractors	200

(Categories continue on next page)



Pool Deck, Pool Services & Water Features	203
Printing, Publications & Promotional Products	206
Reserve Study Services	207
Restoration Services	209
Roofing Contractors & Inspectors	214
Security Systems, Guards & Services	224
Signs	231
Sub-metering Services	233
Tree Services	234
Waste, Recycle & Disposal Services	236
Water Management & Services	238
Windows & Glass	239

Affiliate Partners are listed under the category they select.



Designates Tucson Affiliate Partner or those offering services in the Tucson area



Designates Accredited Affiliate Partner (AAP)

To ensure you are aware of all the Affiliates within a category, review all pages within that category.

Relationships built on trust and a shared commitment to our communities

Are you using a vendor who is not an Affiliate Partner with AACM? Recommend they become an Affiliate Partner with AACM so they can start obtaining all the benefits available with an Affiliate Partnership.

Contact AACM Membership at membership@aacm.com.

THANK YOU!



FOUNDING AFFILIATE PARTNERS

PLATINUM FOUNDING

CareScape, Inc.

Carpenter Hazlewood Delgado & Bolen, LLP

DLC Resources, Inc.

The Mahoney Group

GOLD FOUNDING

Arizona's Best Maintenance

CIT - Community Association Banking (formerly Mutual of Omaha Bank)



★ **TemperaturePro Phoenix**
Affiliate Since 2020

Silver Partner

Jeff Davis

8550 N. 91st. Ave.
Suite A5
Peoria, AZ 85345

Phone 602-910-5644
Fax 480-447-9751

Email jeff.davis@phxttemppro.com

www.temperatureprophoenix.com



Notes: _____



Butler Hansen PLC

Affiliate Since 2005

Gold Partner

Paul Hansen

1734 E. Boston St.
Suite 101
Gilbert, AZ 85295

Phone 480-497-1250
Fax 480-497-0622

Email phansen@butlerhansen.com

www.butlerhansen.com



Butler Hansen PLC has been providing services for Community Associations for over 30 years. We have extensive industry experience and a team that provides the highest quality service. The Firm currently consists of 15 individuals with extensive industry experience. We provide services for over 1,000 community associations in various states throughout the country. We specialize in providing the following services for community associations: Tax Preparation and Compliance, Audits, Reviews, Compilations, Consulting and Advisory Services.



Ginsburg & Dwaileebe CPAs LLP



Affiliate Since 2008

Silver Partner

Mark Christensen, CPA

1530 E. Williams Field Rd.
Suite 201
Gilbert, AZ 85295

Phone 602-826-8640

Email info@gadcpas.com

www.gadcpas.com



Larry Recker, C.P.A.

Affiliate Since 2009

Silver Partner

Steven Keys

10990 N. Joy Faith Dr.
Oro Valley, AZ 85737

Phone 520-406-3296

Cell 520-272-6605

Fax 520-623-7709

Email lreckercpa@cox.net



Sunland Asphalt

Affiliate Since 2003

Platinum Partner

Kyle Gooding

1625 E. Nothorn Ave.
Phoenix, AZ 85020

Phone 602-323-2800
Cell 623-980-8457
Fax 602-914-7349



Email GoodingK@aceasphalt.com

www.sunlandasphalt.com

Additional Location

Duane Huff
2601 E. Ginter
Tucson, AZ 85706
Phone 520-889-7100
Email duane@sunlandasphalt.com

Licenses: ROC-111922-CLA, 095189-C13

Sunland Asphalt has been paving across the south for over 38 years with offices in Phoenix & Tucson Arizona, Las Vegas Nevada, Atlanta Georgia, and Albuquerque New Mexico. We are a full-service commercial asphalt paving, maintenance and specialties contractor including roads and parking lots.

Seal Coating, Slurry Seal, Crack Sealing, Asphalt Patching, Overlays, Complete Asphalt Removal and Replacement.



ViaSun Corporation

Affiliate Since 2021

Platinum Partner

Jesse Cherry

3621 E. Superior Ave.
Phoenix, AZ 85040

Phone 480-268-9669
Cell 602-312-5670
Fax 480-223-6295

Email jesse@viasuncorp.com

www.viasuncorp.com

Licenses: ROC-297383, 278361



GuardTop, LLC

Affiliate Since 2017

Gold Partner

Brian Barnum

1048 W. Maricopa Fwy.
Phoenix, AZ 85007

Phone 602-296-7110
Cell 602-469-0172
Fax 520-829-7911

Email bbarnum@guardtop.com

www.guardtop.com



★ **Pinnacle Paving, Inc.**

Affiliate Since 2012

Gold Partner

Jeff Deaver

2012 E. Sanoque Blvd.
Gilbert, AZ 85298

Phone 480-393-6929

Fax 480-459-5247

Email jeff@pinnaclepavingincaz.com

www.pinnaclepavingincaz.com



Our overhead is low and our quality control is high. We offer great pricing along with professional results performed with honesty and integrity.



Young, Swenson, & Cross Paving, Inc.

Affiliate Since 2018

Gold Partner

Nelson Lapham

1329 E. Gibson Ln.
Phoenix, AZ 85034

Phone 602-254-7474
Cell 602-920-9036
Fax 602-254-7476

Email nlapham@yscpaving.com

www.yscpaving.com

Licenses: ROC-299308

From new construction site clearing & grubbing, excavation, grading, to asphalt paving and asphalt maintenance...YSC Paving is Where Successful Projects Begin.





Holbrook Asphalt
Affiliate Since 2012

Silver Partner

Justin Holbrook

3806 S. 16th St.
Phoenix, AZ 85040

Phone 602-307-0425
Cell 602-377-5406

Email justin@holbrookasphalt.com

www.holbrookasphalt.com



L. Keeley Construction
Affiliate Since 2017

Silver Partner

Justin Naber

2401 S. 15th Ave.
Phoenix, AZ 85007

Phone 480-205-9657

Email jnaber@lkeeley.com

www.lkeeley.com





Roadrunner Paving & Asphalt Maintenance

Affiliate Since 2014

Silver Partner

Kendall Power

1959 S. Power Rd.
Suite 103-419
Mesa, AZ 85206

Phone 480-892-7101
Cell 480-220-3505
Fax 480-892-0772

Email kendall@roadrunnerpavingaz.com

www.roadrunnerpavingaz.com



Rose Paving

Affiliate Since 2019

Silver Partner

Clinton von Tobel

245 E. Watkins St.
Phoenix, AZ 85004

Cell 602-339-6317

Email cvontobel@rosepaving.com

www.rosepaving.com





SealMaster - Arizona

Affiliate Since 2009

Silver Partner

David Boon

2003 W. McDowell Rd.
Phoenix, AZ 85009

Phone 602-253-4660
Cell 602-300-6275
Fax 602-253-0439

Email daveb@sealmasteraz.com

www.sealmasterphoenix.com



Weems Asphalt

Affiliate Since 2021

Silver Partner

Bob Wade

535 N. 51st Ave.
Suite 200
Phoenix, AZ 85043

Phone 602-560-3535
Cell 602-400-4370

Email bwade@weemsasphalt.com

www.weemsasphalt.com





Carpenter Hazlewood Delgado & Bolen LLP

Affiliate Since 2003

Platinum Founding Partner

Josh Bolen

1400 E. Southern Ave.
Suite 400
Tempe, AZ 85282

Phone 480-427-2800
Fax 480-427-2801



CARPENTER HAZLEWOOD
Carpenter, Hazlewood, Delgado & Bolen
ATTORNEYS AT LAW

Email josh.bolen@carpenterhazlewood.com

www.carpenterhazlewood.com

Additional Contact

Andrea Rizen

Email andrea.rizen@carpenterhazlewood.com

Additional Location

Mark Sahl

333 N. Wilmot Rd.

Suite 237

Tucson, AZ 85711

Phone 520-744-9480

Fax 520-744-8402

Email jason.smith@carpenterhazlewood.com

Carpenter, Hazlewood, Delgado & Bolen was founded in 1993. We are a full service, multi-state law firm representing businesses, nonprofits, and community associations. We have over 30 attorneys who handle a variety of practice areas and have the resources to handle nearly any issue for our clients.



Goodman Holmgren Smith



Affiliate Since 2010

Platinum Partner

Clint Goodman

3654 N. Power Rd.
Suite 132
Mesa, AZ 85215

Phone 844-346-6352

Email clint@goodlaw.legal

www.goodlaw.legal



GOODMAN
HOLMGREN
SMITH

Additional Contact

Mark Holmgren

Phone 623-223-5858

Email mark@goodlaw.legal

Additional Location

Jason E. Smith, Esq.

7375 E. Tanque Verde Rd.

Tucson, AZ 85715

Phone 520-230-3838

Email jason@goodlaw.legal

We do things differently. We focus our efforts on serving one type of client and serving them well: HOAs. Because our focus is on HOAs, we have the experience, dedication, and skills to make sure that our HOA clients are getting the best possible general, enforcement and collection services.



Maxwell and Morgan, P.C.

Affiliate Since 2005

Platinum Partner

Brian Morgan

Pierpont Commerce Center
4854 E. Baseline Rd.
Suite 104
Mesa, AZ 85206

Phone 480-833-1001

Fax 480-969-8267

Email bmorgan@hoalaw.biz

www.hoalaw.biz



“We are Arizona’s only AV rated law firm devoted exclusively to community association law and litigation and are committed to providing the best service possible for our clients.”

★ **The Travis Law Firm, PLC**

Affiliate Since 2008

Platinum Partner

Chandler Travis

10621 S. 51st St.
Suite 103
Phoenix, AZ 85044

Phone 480-219-3633
Cell 480-540-5523
Fax 480-219-3301



Email ctravis@travislawaz.com

www.travislawaz.com

Additional Contact

Melissa Doolan
Cell 480-319-3290
Email mdoolan@travislawaz.com

The Travis Law Firm, PLC provides quality, value added legal services to Community Associations throughout Arizona. Our expertise includes Assessment Collection, CC&R/Rule Enforcement, Document Amendment, Civil Litigation and General Counsel for Homeowner and Condominium Associations.

We are your Trusted Community Association Lawyers.



Vial Fotheringham, LLP



Affiliate Since 2013

Platinum Partner

Teri Rodrigues

1900 W. Broadway Rd.
Tempe, AZ 85282

Phone 480-448-1334
Fax 480-269-9851

Email teri.rodrigues@vf-law.com

www.vf-law.com/arizona



VF Law is a regional law firm with offices in Arizona, Colorado, Oregon, and Utah. We provide legal advocacy for associations in general counsel, enforcement, collection matters, construction defect, and insurance defense.

Please tell your board members about our complimentary monthly board training workshops! Visit our website at vf-law.com for additional details.

The Brown Law Group, PLLC

Affiliate Since 2007

Gold Partner

John J. Halk

120 S. Ash Ave.
Suite B101
Tempe, AZ 85281

Phone 602-952-6925
Cell 480-217-7280
Fax 888-202-0059

Email jhalk@azhoalaw.net

www.azhoalaw.net



The Brown Law Group represents hundreds of planned communities and condominiums throughout Arizona. We are different. We endeavor to turn legal services into a fixed cost. We are hostile to the billable hour system. Our attorneys and staff do over 90% of their work at flat rates. Our industry-leading collection program is at no cost to the Association. We focus on solving problems, not billing hours.



Kasdan Turner Thomson Booth LLP

Affiliate Since 2016

Gold Partner

Ritchie Lipson, Esq.

3200 N. Central Ave.
Suite 2100
Phoenix, AZ 85012

Phone 866-578-3328
Fax 602-224-7801

Email rlipson@kasdancdlaw.com

www.kasdancdlaw.com



Our firm has a well-established reputation for handling construction defect, class actions, and consumer litigation claims.

Ask us about a No Cost/No Obligation Property Condition Assessment (PCA) for your community.



★ **Phillips, Maceyko and Battock, PLLC**

Affiliate Since 2019

Gold Partner

Kathryn Battock

5010 E. Shea Blvd.
Suite 155
Scottsdale, AZ 85254

Phone 602-560-2410

Email kathryn@pmblaw.org

www.pmblaw.org



PMB Law counsels individuals and entities in real estate and community interest matters. Our clients include many of the premier residential and commercial condominium and planned community associations in Arizona, as well as local and national builders and developers.



★ **Burdman Willis LLLP**

Affiliate Since 2004

Scott Burdman

5156 W. Olive Ave.
Suite 458
Phoenix, AZ 85302

Phone 602-222-3023

Email sburdman@burdmanlaw.com

www.burdmanwillis.com

Silver Partner



★ **Krupnik & Speas, PLLC**

Affiliate Since 2016

Lynn Krupnik

3411 N. 5th Ave.
Suite 316
Phoenix, AZ 85013

Phone 602-710-2224
Cell 602-478-9361
Fax 866-549-0077

Email lynn@krupniklaw.com

www.krupniklaw.com

Silver Partner



Shade 'N Net of Arizona

Affiliate Since 2016

Silver Partner

JJ Orlando

5711 W. Washington St.
Phoenix, AZ 85043

Phone 602-484-7911
Fax 602-484-7919

Email rudy@shade-n-net.com

www.shadesolutions.com



Tyco Construction

Affiliate Since 2014

Silver Partner

Tyler Landvatter

67 S. Higley Rd.
Suite 103-148
Mesa, AZ 85296

Cell 480-292-0779

Email tycoshade@gmail.com

www.tycoshade.com



★ **Affordable Fire & Safety, LLC**

Affiliate Since 2020

Ryan Brosemann

PO Box 2567

Gilbert, AZ 85299

Phone 480-507-2850

Cell 480-662-8780

Fax 480-699-2580

Email ryan@affordablefireaz.com

www.affordablefireaz.com

Platinum Partner



Silver Partner

www.cage-it.com

Notes:



Nabr Network

Affiliate Since 2015

Silver Partner

James Garner

802 M. Kealy Ave.
Suite 102
Lewisville, TX 75057

Phone 972-738-0247
Cell 972-821-7434

Email james.garner@nabrnetwork.com

www.nabrnetwork.com

Notes: _____

PMG Masonry & Concrete, Inc.

Affiliate Since 2014

Silver Partner

Patrick Martinez

23740 N. Central Ave.
Phoenix, AZ 85024

Phone 602-403-6910
Fax 623-780-7546

Email pmgmasonryinc@gmail.com

www.pmgmasonryinc.net

Precision Concrete Cutting

Affiliate Since 2015

Silver Partner

Samantha Perkowski

1110 S. Horne
Suite 103
Mesa, AZ 85204

Phone 480-588-5351
Cell 480-768-7366
Fax 480-588-5387

Email azadmin@safesidewalks.com

www.safesidewalks.com



APS Multifamily Energy Efficiency Program

Affiliate Since 2021

Gold Partner

Miguel Delcid Gonzalez

2020 N. Central Ave.
Suite 900
Phoenix, AZ 85004



Phone 866-277-5605

Email apsmeep@dnv.com

www.aps.com/meep

Making residents happy is good for your business. APS would like to help you make your community more energy efficient. Lower energy bills mean you have more satisfied residents, a stronger bottom line and a brighter community.



TAP and Sons Electric, Inc.

Affiliate Since 2011

Gold Partner

Thom Petteruti

P.O. Box 804
Gilbert, AZ 85299

Phone 480-507-2900
Cell 602-703-8294



Email thom@tapelectric.com

www.tapandsons.com

Licenses: ROC 247563 K-11

Arizonas family owned and operated Electrical and Lighting contractor for over 50 years generation to genera tion. From design build of any project large or small. Lighting upgrades to powered lighting. The best quality Solar products on the market. We install and warranty everything as per NEC code.



Innovative Lighting & Electric, Inc.

Affiliate Since 2012

Silver Partner

Chad Shimek

15855 N. Greenway-Hayden Loop
Suite 130
Scottsdale, AZ 85260

Phone 480-513-2099
Fax 480-245-6516

Email chad@lightingaz.com

www.lightingaz.com

Licenses: ROC 294946

Notes: _____



Criterium-Kessler Engineers



Affiliate Since 2016

Platinum Partner

Dan Kessler

501 W. Van Buren St.
Suite P
Avondale, AZ 85323

Phone 480-218-1969
Cell 623-853-6620



Email dkessler@criterium-kessler.com

www.criterium-kessler.com

Additional Contact

Carol Cathcart

Phone 480-218-1969

Email carol@criterium-kessler.com

Criterium-Kessler Engineers is a full-service consulting engineering firm that provides a broad range of structural and consulting engineering services to Associations. Staffed with licensed professional engineers and highly skilled field engineers, we provide unbiased opinions and guidance, including 3rd party oversight on significant projects. Hiring a consulting engineer ensures you have someone who is looking out for the best interests of the Association.

Services include: Inspection and repair designs sealed by a licensed engineer for block and retaining walls; engineering-based reserve studies; structural inspections for balconies, decks, bridges, and buildings with repair designs as required; annual condo evaluations; transition studies; quality assurance oversight during construction; other key services.

Criterium-Kessler Engineers – a partner you can trust. Your Community Engineer!



Frank Civil Consulting



Affiliate Since 2008

Platinum Partner

Dawn Frank

7254 E. Southern Ave.
Suite 107
Mesa, AZ 85209

Phone 480-654-4533
Cell 602-818-4247
Fax 480-534-7618

Email dawn@frankcivilconsulting.com

www.frankcivilconsulting.com



Additional Contact

Michael Frank

Cell 480-202-7890

Email michael@frankcivilconsulting.com

Non-affiliated/non-biased Civil Engineer & Civil Construction Experts. Our comprehensive services include site inspections, analysis, recommendations for asphalt & storm water maintenance & remediation, assembling comprehensive 10+ year maintenance plans, Engineered plans for grading, water, sewer & storm water, bid specs & Owner representation. We provide detailed insight & thorough information in language our clients understand so informed decisions can be made based on reasonable expectations.

Our reputation is the complete satisfaction of our clients with long term relationships that were created with focus on customer service to achieve desired results.

Our 4 Engineers, V.P. of Operations and Michael Frank provide a combined experience of over 200 years of Civil Engineering & Civil Construction expertise. Excellence in the industry since 2005. Expect More!

Dezert Gate Systems, LLC

Affiliate Since 2018

Silver Partner

Matt Senft

PO Box 8075
Surprise, AZ 85374

Cell 623-205-9095

Email Service@dezertgatesystems.com

www.dezertgatesystems.com



Steel Creations & Fabrication, Inc.

Affiliate Since 2019

Silver Partner

Mike Stocker

PO Box 14555
Phoenix, AZ 85063

Phone 623-223-1163

Cell 480-338-4101

Fax 623-223-1164

Email mike@steelcreationsfab.com

www.steelcreationsfab.com

Steel Creations &
Fabrication, Inc



623-223-1163

www.SteelCreationsFab.com



Alliance Association Bank

Affiliate Since 2009

Platinum Partner

Elise Saadi

3033 W. Ray Rd.
Suite 200
Chandler, AZ 85226

Phone 602-791-4444
Fax 888-734-4567



**Alliance
Association
Bank**

A division of Western Alliance Bank. Member FDIC.

Email esaadi@allianceassociationbank.com

www.allianceassociationbank.com

Alliance Association Bank (AAB) is designed to provide a dynamic portfolio of financial services to the Community Management industry. Our products provide a blueprint to accelerate efficiency, reduce costs, and increase revenue.

Alliance Association Bank also offers HOA loans and financing.



Axos Bank

Affiliate Since 2020

Platinum Partner

Sarah Harshey

1521 E. Longhorn Dr.
Chandler, AZ 85286

Phone 602-921-2096

Email sharshey@axosbank.com

www.axosbank.com





Pacifica Premier Bank



Affiliate Since 2021

Platinum Partner

Trisha Romero

12001 N. Central Espressway.
Suite 1165
Dallas, TX 75243

Phone 480-209-8654

Email tr Romero@ppbi.com

www.allianceassociationbank.com



Member FDIC

PACIFIC PREMIER BANK®
HOA & PROPERTY BANKING

Pacific Premier Bank's HOA experts offer a full suite of banking products and services that are customizable to fit your association's unique needs. We offer everything from deposit and lending products to Pacific Premier API Banking®, fraud prevention, Remote Deposit Capture, and Lockbox Services.



CIT - Community Association Banking

Affiliate Since 2003

Gold Founding Partner

Manny San Miguel

4950 S. 48th St.
Phoenix, AZ 85040

Cell 602-690-2136

Email manny.sanmiguel@cit.com

www.cit.com/CAB



CIT's Community Association Banking business, formerly part of Mutual of Omaha Bank, is a national leader in association banking services, including certificates of deposit, money market accounts, and a variety of digital payments solutions. To learn more visit www.cit.com/CAB



Metro Phoenix Bank



Affiliate Since 2008

Gold Partner

Amber Welch

4686 E. Van Buren St.
Suite 150
Phoenix, AZ 85008

Phone 602-346-1816
Cell 480-703-7148
Fax 602-346-1836



METRO PHOENIX BANK

Email awelch@metrophoenixbank.com

www.metrophoenixbank.com

With a division dedicated to HOA Management, we provide innovative financial solutions, exceptional service and local Arizona based lockbox processing.



Johnson Commercial Fitness

Affiliate Since 20121

Silver Partner

Jeff Hemingson

7585 Equitable Dr.
Eden Prairie, MN 55344

Phone 480-271-7676

Email jeff.hemingson@johnsonfit.com

www.johnsonfitness.com/Commercial



Financial Services

TEK Fitness Distributors

Affiliate Since 2015

Silver Partner

Tim Andrews

PO Box 18822
Fountain Hills, AZ 85269

Phone 480-298-3098

Email tim@tekfitnessdistributors.com

www.tekfitnessdistributors.com





Canyon State Propane

Affiliate Since 201

Silver Partner

Eric Bates

5700 W. Buckeye Rd.
Phoenix, AZ 85043

Phone 602-566-7577
Cell 602-989-5086



Email ebates@canyonstatepropane.com

www.canyonstatepropane.com

Licenses: ROC 300258 CR-37

Notes: _____



Nautilus General Contractors, Inc.



Affiliate Since 2004

Platinum Partner

Emily Zubia

1733 E. McKellips Rd.
Suite 102
Tempe, AZ 85281

Phone 480-534-5539
Cell 480-670-0793

Email zubia@nautilusgeneral.com

www.nautilusgeneral.com

Additional Location

8033 Vickers St.
San Diego, CA 92111

Licenses: ROC 173528, 173529

Stucco, Painting, Framing, Waterproofing, Balcony Reconstruction,
Masonry, Drywall, Reconstruction, Construction Defect, Deferred
Maintenance

Nautilus also offers Consulting, Construction Management, and
Maintenance Contracts



NAUTILUS

**Reconstruction
Contracting & Consulting**

AV Builder Corp.

Affiliate Since 2003

Silver Partner

Josh Cazares

7316 E. 6th Ave.
Scottsdale, AZ 85251

Phone 480-429-7600 ext 2005
Fax 480-429-7611

Email jcazares@avbuilder.com

www.avbuilder.com

Licenses: ROC 156857



AZ Spruce Up

Affiliate Since 2021

Silver Partner

Rob Arend

549 E. Barbarita Ave.
Gilbert, AZ 85234

Phone 602-507-2808

Email rob@azspruceup.com

Licenses: ROC



Berlin Precision Construction, Inc.

Affiliate Since 2011

Silver Partner

Isaac Berlin

4300 N. Miller Rd.
Suite 125
Scottsdale, AZ 85251



Phone 480-744-6219
Cell 480-252-4017
Fax 480-302-8438

Email isaac@berlinconstructioninc.com

www.berlinconstructioninc.com

Licenses: ROC 316238, 285882

Beyond Development, LLC

Affiliate Since 2015

Silver Partner

James Nickles

5535 E. High St.
Phoenix, AZ 85054

Phone 602-451-1614

Email jnickles68@gmail.com

www.beyonddevelopmentllc.com

Licenses: ROC 248006



Charter Construction Group LLC.



Affiliate Since 2021

Silver Partner

Matt Hawkins

4920 E. McDowell Rd.
Suite 101
Phoenix, AZ 85008

Phone 855-235-1046
Cell 480-226-0402

Email matt.hawkins@chartergroupusa.com

Licenses: ROC 329695



DORN Construction Company

Affiliate Since 2019

Silver Partner

Michael J. Dorn

6336 N. Oracle Rd.
Suite 326-362
Tucson, AZ 85704

Phone 520-302-4585
Cell 520-628-0010
Fax 888-234-8011

Email mdorn@dornbuild.com

www.dornbuild.com

Licenses: ROC 252488 B General Residential, 252489 B-1 General Commercial, 252490 A General Engineering



Evolution Construction Services

Affiliate Since 2003

Silver Partner

Laura Bahr

2237 N. 36th St.
Phoenix, AZ 85008

Phone 480-962-8180
Cell 602-541-6245
Fax 480-962-8182



Email lbahr@evolutionarizona.com

www.evolutionarizona.com

Licenses: ROC 325855

The Sanders Construction Group

Affiliate Since 2021

Silver Partner

Jon Sanders

1730 W. 10th Ave.
Suite 8
Tempe, AZ 85281

Phone 833-225-7157
Cell 785-764-8115



Email jon@sanderscog.com

www.sanderscog.com

Licenses: ROC 298606



SCI Construction

Affiliate Since 2009

Silver Partner

Jeff Allen

2320 E. Baseline Rd.
Suite 148-453
Phoenix, AZ 85042

Phone 602-243-0332
Cell 602-361-7684
Fax 602-276-2949

Email jeff@allensci.com

www.allensci.com

Licenses: ROC 106273, 106285

Signature Projects

Affiliate Since 2016

Silver Partner

Ryan Hoste

3370 N. Hayden Rd.
Suite 123
Scottsdale, AZ 85251

Phone 480-744-5553
Cell 480-745-5517
Fax 480-717-6955

Email service@signatureprojects.com

www.signatureprojects.com

Licenses: ROC 285050





★ **Sonoran Sky Contracting, LLC**

Affiliate Since 2017

Silver Partner

Mark Rossetti

2223 S. 48th St.
Suite A/B
Tempe, AZ 85282

Phone 602-799-1153
Fax 800-516-5891



Email projects@sonoranskycontracting.com

www.sonoranskycontracting.com

Licenses: ROC 313060 CR 61

Notes: _____



American Family Insurance - Mike Stapley Agency, Inc.

Affiliate Since 2018

Platinum Partner

Mike Stapley

4850 E. Baseline Rd.
Suite 101
Mesa, AZ 85206

Phone 480-503-4400
Fax 855-557-8475

Email mstapley@amfam.com

www.mikestapley.com



Additional Contact

Susan Lopez

Email slopez3@amfam.com

Licenses: Insurance 66340

The Mike Stapley Agency is a leader in Community Risk Management. Mike Stapley, Susan Lopez, and "Team Stapley" have been insuring associations for over 20 years and currently insure hundreds of associations across Arizona. They offer a modernized, All-In-One Community Insurance Solution. Consolidating your insurance into a bundle helps lower costs and simplifies the process for you and your communities. Next time you request proposals for a community you manage, be sure to balance your offerings and include Team Stapley for a proposal from a proprietary insurer, not available through brokers. .



LaBarre/Oksnee Insurance Agency

Affiliate Since 2005

Platinum Partner

Mike DiNino

7150 E. Camelback Rd.
Suite 444
Scottsdale, AZ 85251

Phone 800-698-0711
Cell 480-250-3358
Fax 949-382-6052



Email miked@hoa-insurance.com

www.hoains.com

Additional Contact

LeAnn Brum
Cell 623-340-1481
Email leannb@hoa-insurance.com

Additional Location (Billing & Renewals)

30 Enterprise
Suite 180
Aliso Viejo, CA 92656
Phone 800-698-0711

LaBarre Oksnee currently services over 9000 HOA's with a knowledgeable and dedicated team of professionals. LaBarre Oksnee has grown to be one of the largest retail agencies with a primary focus on Associations.

Specializing in Condo, High-Rise, PUD, Workers Compensation, Directors & Officers Liability as well as offering Risk Management solutions.



The Mahoney Group



Affiliate Since 2003

Platinum Founding Partner

David Cumnard

20333 N. 19th Ave,
Suite 200
Phoenix, AZ 85027

Phone: 480-214-2712
Cell: 480-229-4876
Fax: 480-730-4929



Email: dcumnard@mahoneygroup.com

www.mahoneygroup.com

Additional Contact

Nicole Smith
Phone: 623-215-1341
Email: nsmith@mahoneygroup.com

The Mahoney Group has delivered tailored, comprehensive commercial insurance solutions to our clients for more than 100 years. We serve as trusted insurance advisors to community managers and boards nationwide and have an intimate understanding of the unique risks you face. There are owners, tenants, board members and other factors to consider when making insurance-buying decisions. Our dedicated HOA teams will review and consider your CC&Rs to craft coverage specifically designed for you and your communities.

The Mahoney Group also offers HOA, Personal, Auto and Commercial Business Insurance



Strong Tower Insurance Group

Affiliate Since 2020

Michael Kilzer

3325 E. Baseline Rd.
Gilbert, AZ 85234

Phone 480-926-9011
Cell 480-709-7720
Fax 877-464-6442

Email mike@strongtowerig.com

www.strongtowerig.com

Additional Contact

Marty Uhlhron
Cell 480-709-9011
Email marty@strongtowerig.com

Licenses: Arizona Insurance Broker License 18000000657

Platinum Partner





American Family Insurance - Casey J. Bell Agency, LLC

Affiliate Since 2016

Silver Partner

Casey Bell

8325 W. Happy Valley Rd.
Suite 110
Peoria, AZ 85383

Phone 623-580-4800
Cell 602-882-1391
Fax 623-587-5879

Email cbel3@amfam.com

www.caseybellagency.com



Brown & Brown Insurance of Arizona

Affiliate Since 2004

Silver Partner

Rich Cober

2800 N. Central Ave.
Suite 1100
Phoenix, AZ 85004

Phone 602-494-6732
Cell 480-399-0028
Fax 602-287-6797

Email rcober@bbphoenix.com

www.bbphoenix.com



Cox Insurance Services

Affiliate Since 2010

Silver Partner

Logan Roberts

10607 N. Frank Lloyd Wright Blvd.
Suite 101
Scottsdale, AZ 85259



Phone 480-907-6000
Fax 480-664-8275

Email logan.roberts@coxinsurance.net

www.coxinsurance.net



Jared Gibbs Agency - American Family Insurance

Affiliate Since 2019

Silver Partner

Jared Gibbs

6499 S. Kings Ranch Rd.
Suite 3
Gold Canyon, AZ 85113



Phone 480-983-1778
Fax 844-289-5994

Email jared.gibbs@amfam.com

www.jaredgibbs.com

Licenses: Insurance Producer 16491186



Lundgren Insurance Agency, LLC

Affiliate Since 2019

Silver Partner

Matt Lundgren

2 North Central Ave.
Suite 1800
Phoenix, AZ 85004

LUNDGREN INSURANCE
AGENCY, LLC

Phone 602-218-6022
Cell 480-227-1424

Email matt@lundgreninsuranceagency.com

www.lundgreninsuranceagency.com

Licenses: Insurance 7409167



Neate Dupey Insurance Group

Affiliate Since 2019

Silver Partner

Suzanne Hunt

8700 E. Vista Bonita Dr.
Suite 270
Scottsdale, AZ 85255

NEATE  DUPEY
INSURANCE GROUP

Phone 480-391-3000
Cell 623-313-4713
Fax 480-391-3456

Email suzanne@neatedupey.com

www.neatedupey.com

Licenses: AZ DOI P&C #30011217



NFP Property & Casualty Services, Inc.

Affiliate Since 2006

Silver Partner

Mindy Martinez

8201 N Hayden Rd.
Scottsdale, AZ 85258

Phone 602-567-0219
Cell 480-231-6156
Fax 702-368-4219

Email mindy.martinez@nfp.com

www.nfp.com



Socher Insurance Agency

Affiliate Since 2018

Silver Partner

Todd Lally

60 E. Rio Salado Parkway
Suite 900
Tempe, AZ 85281

Phone 877-317-9300
Cell 480-676-2801
Fax 877-317-9305

Email todd.lally@hoainsurance.net

www.hoainsurance.net

Licenses: Arizona Insurance Broker License 2662300





BrightView Landscape Services, Inc.

Affiliate Since 2003

Platinum Founding Partner

Jerome Joseph

2902 E. Illini St.
Phoenix, AZ 85040

Cell 602-245-5042

Email jerome.joseph@brightview.com

www.brightview.com

Licenses: ROC 073340 CR-21



Additional Location

Manny Ponce
5075 S. Swan Rd.
Tucson, AZ 85706
Phone 520-301-5519
Fax 520-744-0925
Email manny.ponce@brightview.com

With our committed teams and depth of expertise, BrightView brings you the consistency, support and knowledge you deserve.

BrightView provides all services related to landscape including maintenance, tree care, water management, construction and design.



CareScape, Inc.

Affiliate Since 2003

Platinum Founding Partner

Jonathan Tellez

13370 W. Foxfire Dr.
Suite 101
Surprise, AZ 85378

Phone 623-583-8700
Cell 602-757-9667
Fax 623-583-8500

Email jonathan.tellez@carescape.com

www.carescape.com

Additional Contact

Jessica Franklin

Email jessica.franklin@carescape.com

CareScape is committed to providing full turn-key landscape services including landscape design, construction, and irrigation installation. CareScape takes pride in our highly trained team of landscape architects, horticulturists, certified arborists, and licensed professionals.

CareScape also offers arbor care, weed control, and landscape management for HOAs, Master Planned Communities, Apartments and Condominium Associations.



DLC Resources, Inc.

Affiliate Since 2003

Platinum Founding Partner

Rebecca Herro

3229 W. Mohave St.
Phoenix, AZ 85009

Cell 602-721-8544

Email rebeccah@dlcresources.com

www.dlcresources.com



Since 1989, DLC has provided expert landscape management services to Arizona's planned communities with a fundamentally different approach. Partnering with the community manager and residents results in significant savings in water budgets and a beautiful community for families to enjoy.

DLC also offers Water & arbor mgt., irrigation const., landscape const. & renovation, culvert & wash mgt. Consistently strong execution & cost containment strategies.



Bigtree Landscaping, LLC

Affiliate Since 2009

Gold Partner

Jared Winsor

2135 N. Horne St.
Suite B
Mesa, AZ 85203

Phone 480-577-9100
Cell 480-292-4555
Fax 602-476-1113

Email jaredw@bigtreeaz.com

www.bigtreeaz.com

Licenses: ROC 191456 CR21

Mailing Address

PO Box 4023
Mesa, AZ 85211

Bigtree Landscaping also offers Rock Replenishment, Pre/Post-Emergent, Seasonal Planting, Turf Aeration, Winter Lawns, Installation of ALL Sprinkler Types, Zone Locating



Epifini Landscaping, Inc.

Affiliate Since 2020

Gold Partner

Tatiana LaMantia

3104 E. Camelback Rd.
Suite 745
Phoenix, AZ 85016

Phone 520-836-6776
Cell 520-251-2193
Fax 602-836-5028



Email tatiana@epifiniinc.com

www.epifiniinc.com

Licenses: ROC 185225, AZDA Pest Management #9208

Epifini Landscaping Inc. is a full-service landscape company specializing in commercial landscape maintenance and commercial construction.

Epifini also offers Tree Trimming & Removal, Irrigation Installation, Chemical Weed Control, Sod/Hydro-seed, Artificial Turf, Landscape Maintenance, Pavers, Fire Pits



Four Peaks Landscape Management, Inc.

Affiliate Since 2003

Gold Partner

Carl Hargis

PO Box 7220
Tempe, AZ 85281

Phone 480-967-0376
Fax 480-967-0406



Email carlhargis@fourpeakslandscape.com

www.fourpeakslandscape.com

Licenses: ROC 171441

We pride ourselves on reliability, commitment, innovation and integrity.
Focused on attention to detail following sustainable landscape practices.

Four Peaks also offers Landscape Management, Arbor Care, Water Management - Central and Smart Control Systems, Landscape Enhancement and Installation, Budget/Plan Review.

Stillwater Landscape Management, LLC

Affiliate Since 2010

Gold Partner

Rick Robinson

4102 E. Elwood St.
Phoenix, AZ 85040

Phone 602-845-3188
Cell 602-721-3796
Fax 602-845-3191

Email rickr@stillwaterlm.com

www.stillwaterlm.com

Licenses: ROC 261744

Stillwater is a full service landscape company including maintenance, tree care services, enhancement projects, lighting smart controller installation and management, fence/wall installation and repair, complex erosion and culvert repair.





Yellowstone Landscape

Affiliate Since 2019

Gold Partner

John Severns

25106 S. 122nd Street
Chandler, AZ 85249

Phone 480-782-5296
Cell 714-316-4495

Email jseverns@yellowstonelandscape.com

www.yellowstonelandscape.com



Yellowstone Landscape is the 2nd largest Co. with 30+ branches all across the U.S. Partners include, Hilton, Disney, Waldorf, and many others.

Yellowstone also offers Commercial Landscape Maintenance & Management, Tree Care, Water Management, Landscape Design, Enhancements, and Construction.



AAA Landscape

Affiliate Since 2008

Silver Partner

Virginia Verdin

3747 E. Southern Ave.
Phoenix, AZ 85040

Phone 602-437-2690
Cell 520-289-0629
Fax 602-437-2970

Email v.verdin@aaalandscape.com

www.aaalandscape.com

Licenses: ROC 81595 Class A, 250648 Class B-1, 96971 C-21



ABC Scapes, Inc.

Affiliate Since 2010

Silver Partner

Ryan Hagadorn

1720 N.W. Grand Ave.
Phoenix, AZ 85007

Phone 602-404-0568
Fax 602-870-5766

Email ryan@abcsapes.com

www.abcsapes.com

Licenses: ROC 146137 CR21





Agave Environmental Contracting, Inc.

Affiliate Since 2003

Silver Partner

Bobbie Potts

1634 N. 19th Ave.
Phoenix, AZ 85009

Phone 602-254-1464
Cell 480-322-4707
Fax 602-254-1438

Email bobbie.potts@agave-inc.com

www.agave-inc.com



All Year Round Expert Tree & Landscape Management

Affiliate Since 2004

Silver Partner

Matthew Johnson

PO Box 72015
Phoenix, AZ 85050

Phone 602-647-4747

Email matthew@ayrlandscape.com

www.allyearroundtrees.com

Licenses: ROC 277559



Altius Landscape, dba Proscape LLC

Affiliate Since 2008

Silver Partner

Buck Taylor

PO Box 1022
Gilbert, AZ 85299

Phone 480-907-8777
Cell 480-353-9394

Email buck@proscapearizona.com

www.altiuslandscape.com

Licenses: ROC 316790



AME Landscape Companies

Affiliate Since 2007

Silver Partner

James Favela

5555 E. Van Buren,
Suite 2100
Phoenix, AZ 85008

Phone 480-558-3160

Email james@amelandscape.com

www.amelandscape.com

Licenses: ROC 90765



APM Landscape Management

Affiliate Since 2008

Silver Partner

Scott Haas

PO Box 14555
Litchfield Park, AZ 85340

Cell 623-340-2760

Email scott@allscaproperty.com

www.apmlandscapemanagement.com

Licenses: ROC 228154

Arizona's Best Maintenance

Affiliate Since 2003

Silver Founding Partner

Rob Labrum

106 S. 29th Pl.
Gilbert, AZ 85296

Phone 480-899-0071

Cell 602-370-3144

Fax 602-774-4057

Email rob@azbestmaintenance.com

www.azbestmaintenance.com

Licenses: ROC: CR21 200793





Blue Marble Landscape, LLC

Affiliate Since 2009

Silver Partner

Ashley Lynch

840 E. Southern Ave.
Building 3
Mesa, AZ 85204

Phone 480-895-2684
Cell 480-737-0800
Fax 480-899-7639

Email ashleyl@bluemarblelandscape.com

www.bluemarblelandscape.com

Licenses: ROC 270851



Caretaker Landscape & Tree Management

Affiliate Since 2003

Silver Partner

Rory Sanders

741 N. Monterey St.
Gilbert, AZ 85233

Phone 480-545-9755
Cell 480-298-0489
Fax 480-545-8020

Email rsanders@caretakerinc.com

www.caretakerlandscape.com

Licenses: ROC080472, 297225, 297226





Complete Landscaping, Inc.

Affiliate Since 2019

Silver Partner

Bill Gibson

PO Box 37227
Tucson, AZ 85740

Phone 520-323-8918
Fax 520-323-8928
Cell 520-248-5335



Email kari@completelandscaping.com

www.completelandscaping.com

Licenses: ROC 103827 CR 21

Ecosphere Landscaping

Affiliate Since 2018

Silver Partner

Adam Miscavage

PO Box 2118
Mesa, AZ 85214

Phone 480-964-3989
Cell 480-209-0976
Fax 480-964-3339

Email amiscavage@ecospherelandscaping.com

www.ecospherelandscaping.com

Licenses: ROC CR21 314373



Element Landscape Management

Affiliate Since 2021

Silver Partner

Scott Rhoton

1381 N. Pioneer St.
Gilbert, AZ 85233

Phone 480-250-3457

Email scott@azelement.com

www.azelement.com



ELS Maintenance, Inc.

Affiliate Since 2004

Silver Partner

Stephen Stewart

3329 E. Southern Ave.
Phoenix, AZ 85040

Phone 602-243-1106
Cell 602-703-1850
Fax 602-268-5040



Email ss Stewart@evergreenaz.com

www.elslandscapeaz.com

Licenses: ROC 219183 & 306676



Go Green Landscape and Tree Services

Affiliate Since 2021

Silver Partner

Tori Harris

2390 E. Camelback Rd.
Suite 130
Phoenix, AZ 85016

Phone 602-910-4220
Cell 480-888-6199
Fax 866-800-6996



Email tori@gogreenglobal.net

www.gogreenglobal.net

Licenses: ROC

IDT Landscaping, LLC

Affiliate Since 2009

Silver Partner

Stephanie Towler

1876 E. 3rd St.
Tempe, AZ 85281

Phone 480-829-8530
Fax 480-829-9395



Email stephanie@idtlandscaping.com

www.idtlandscaping.com

Licenses: ROC 172822



LandCare

Affiliate Since 2021

Silver Partner

Taylor Katz

2201 W. Mountain View Rd.
Phoenix, AZ 85021

Phone 602-276-4311
Cell 480-267-2140

Email taylor.katz@landcare.com

www.landcare.com

Licenses: ROC 154329



LandTech

Affiliate Since 2021

Silver Partner

Glen Winter

P.O. Box 935
Higley, AZ 85236

Phone 480-249-3555
Cell 480-433-9150

Email glen@landtechnetwork.com

www.landtechnetwork.com

Licenses: ROC





Legends Landscape Management, Inc.

Affiliate Since 2015

Silver Partner

John Maleske

4727 E. Bell Rd.
Suite 45228
Phoenix, AZ 85032

Phone 602-908-1900
Cell 602-820-2442

Email johnmaleske@legendslm.com

www.legendslm.com

Licenses: ROC 183857; OPM 8322, Certified Arborist WE8160A

Mariposa Landscape Arizona, Inc.

Affiliate Since 2006

Silver Partner

Gina Larsen

7677 N. 67th Ave.
Glendale, AZ 85301

Phone 623-463-2200
Cell 623-760-7896
Fax 623-463-2223

Email gina.larsen@mariposa-az.com

www.mariposa-az.com





Outdoor Systems Management, LLC (OSM)

Affiliate Since 2019

Silver Partner

Craig Weinstein

16624 N. 32nd St.
Phoenix, AZ 85032

Phone 480-283-5319
Cell 623-910-0599
Fax 602-374-5046

Email cweinstein@osmaz.com

www.osmaz.com

Licenses: ROC251581, 308285, 308286, PDM License #9691

Peak Landscape

Affiliate Since 2011

Silver Partner

Mark Jebb

11311 E. Germann Rd.
Chandler, AZ 85286

Phone 602-796-8875
Fax 480-857-9301

Email mark@azpeaklandscape.com

www.azpeaklandscape.com



Property Rock Resources

Affiliate Since 2017

Silver Partner

Dana Pretti

1703 S. Arizona Ave.
Chandler, AZ 85286

Cell 480-525-8580
Fax 480-359-4380

Email accounting@propertyrockresources.com

www.propertyrockresources.com

Licenses: ROC 294248, 313625

ProQual Landscaping

Affiliate Since 2003

Silver Partner

Scott Needham

411 W. Orion St.
Tempe, AZ 85283

Phone 602-469-6999
Fax 480-456-0836

Email scott@proquallandscaping.com

www.proquallandscaping.com





R.H. Dupper Landscaping, Inc.

Affiliate Since 2009

Silver Partner

Josh Dupper

1020 W. Ranch Rd.
Suite 105
Tempe, AZ 85284



Phone 480-365-0808
Cell 480-326-7760
Fax 480-893-6846

Email joshd@rhdupper.com

www.rhdupper.com

Licenses: ROC CR-21 071698



Service Direct Landscape (SDL)

Affiliate Since 2012

Silver Partner

Margaret Saulsby

4130 E. Van Buren Rd.
Suite 350
Phoenix, AZ 85008



Phone 602-843-1310
Cell 480-205-4939

Email msaulsby@sdl-az.com

www.sdl-az.com

Licenses: ROC 275065



Sun Country Landscape, Inc.

Affiliate Since 2011

Silver Partner

Mark Bais

2136 W. Melinda Ln.
Phoenix, AZ 85027

Phone 602-993-7382, Ext. 3
Cell 602-619-2388
Fax 602-863-9926

Email mark@suncountrylandscape.com

www.suncountrylandscape.com

Licenses: ROC 185739

Sundance Landscape Maintenance, Inc.

Affiliate Since 2009

Silver Partner

Clayton Graham

PO Box 540
Gilbert, AZ 85299

Phone 480-610-5309
Cell 602-910-1765
Fax 480-610-5435

Email mgsundance@aol.com

www.sundancelandscapingaz.com



Sustainable Landscape Maintenance, Inc.

Affiliate Since 2021

Silver Partner

Lara Katler

39506 N. Daisy Mountain Dr.
Anthem, AZ 85086

Phone 602-253-0157
Cell 602-803-6883

Email lara@sustainablels.com

www.sustainablels.com

Licenses: ROC



Terrapro Inc.

Affiliate Since 2021

Silver Partner

James Hale

PO Box 71658
Phoenix, AZ 85050

Phone 480-444-8776

Email james@terraproaz.com

www.terraproaz.com

Licenses: ROC



Landscape Design, Install & Maintenance



TLC - The Landscape Company

Affiliate Since 2021

Silver Partner

Bridget Spector

PO Box 1198
Mesa, AZ 85211

Phone 480-471-4917
Cell 602-570-2155
Fax 480-471-6926

Email bridget@aztllc.com

www.aztllc.com

Licenses: ROC 169346 & 303259



Top Quality Lawn and Grounds Service

Affiliate Since 2017

Silver Partner

Richard Carrillo

PO Box 456
Glendale, AZ 85311

Phone 623-879-9159
Fax 623-879-1089

Email topqualitylawn@hotmail.com

www.topqualitylawn.com

Licenses: ROC 192733



Xeriscapes Unlimited, Inc.

Affiliate Since 2005

Silver Partner

Rod Pappas

1310 W. Watkins St.
Phoenix, AZ 85007

Phone 602-252-6434
Cell 602-743-4908
Fax 602-254-5940



Email rod@xeriscapes.com

www.xeriscapes.com

Licenses: ROC 108253

Notes: _____



Innovative Lighting & Design, Inc.

Affiliate Since 2018

Silver Partner

Chad Shimek

15855 N. Greenway-Hayden Loop
Suite 130
Scottsdale, AZ 85260

Phone 480-513-2099
Fax 480-245-6516

Email chad@innovativelighting.com

www.innovativelighting.com

Licenses: ROC CR-5 222823

Notes: _____



Architectural Building Specialties, LLC

Affiliate Since 2019

Silver Partner

Liza Straume

PO Box 27183
Scottsdale, AZ 85255

Phone 888-616-1405
Cell 425-870-7076

Email liza@archbldgspec.com

www.stopmailtheft.com

Licenses: ROC 322303

Express Mailbox, Lock Sales, Key & Repair

Affiliate Since 2008

Silver Partner

Sabrina Freeman

71 E. Smoke Tree Rd.
Gilbert, AZ 85296

Phone 480-558-3313
Cell 480-440-4424
Fax 480-813-2285



Email sabrina@express-mailbox.com

www.express-mailbox.com

Licenses: ROC 249687



CertaPro Painters West Valley, Paradise Valley, Scottsdale



Affiliate Since 2019

Platinum Partner

Jeff Reynolds

PO Box 956
Litchfield Park, AZ 85340

Phone 623-518-6467
Cell 623-377-2402
Fax 623-201-1552

Email jreynolds@certapro.com

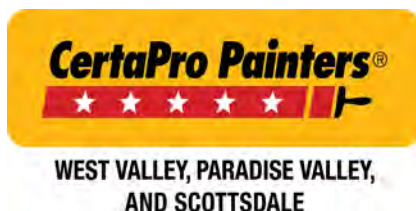
www.glendale.certapro.com

Additional Contact

Nathan Marmor
Cell 623-238-2843
Email nmarmor@certapro.com

Licenses: ROC 238232 CR-34 LLC

Interior and exterior Commercial and Residential paint contractor specializing in Homeowners Associations, Multifamily Projects, Condominiums, Office Complexes, Interior and Exterior Scopes, Commercial Industrial Properties, and Investment Properties.





EmpireWorks Reconstruction and Painting

Affiliate Since 2004

Platinum Partner

Ryan Bailey

1803 W. 3rd St.
Tempe, AZ 85281

Phone 888-278-8200
Cell 602-489-4775
Fax 602-926-2230

Email rbailey@empireworks.com

www.empireworks.com

Licenses: ROC 269463 KB-2,

EmpireWorks specializes in painting and GC work with HOA communities. We are known for excellent customer service and great attention to detail!





Sherwin-Williams Paint Company



Affiliate Since 2009

Platinum Partner

Tami Sims

2225 W. Whispering Wind Dr.
Suite 100
Phoenix, AZ 85085

Cell 480-646-6146
Fax 602-870-8955

Email tamara.sims@sherwin.com

www.sherwin-williams.com



Additional Contact

Brandon Beck

Cell 480-273-3497

Email brandon.k.beck@sherwin.com

Additional Location

Tempe Miller

5683 N. Swan Rd.

Tucson, AZ 85718

Phone 602-762-3545

Fax 520-297-9871

Email tempe.miller@sherwin.com

Ask Sherwin-Williams, your HOA industry leader to help with your next community repaint. Our complimentary services include customized Color Books for associations, Re-Paint Specifications, Contractor Job Walks, Color Renderings and many other services to help with your community painting needs.

Visit our HOA Color Archive, contact your SW rep to get your HOA color schemes uploaded to the site. sherwin-williams.com/hoa



ALLSTAR Pro Painting, LLC

Affiliate Since 2018

Gold Partner

Travis Tenney

PO Box 1222
Gilbert, AZ 85299

Phone 480-664-8965
Cell 928-587-4798



Email travis@allstarpropainting.com

www.allstarpropainting.com

Licenses: ROC 314559

AllStar Pro Painting - Your quality painting professionals providing paint and GC work for the HOA Industry.

AllStar also offers Exterior & Interior Painting - Repair/replacement of Block Walls, Stucco, Wrought Iron, Wood and other substrates.



Abeyta Painting

Affiliate Since 2017

Silver Partner

Jamie Thomas

4729 E. Sunrise Dr.
PMB 273
Tucson, AZ 85718

Phone 520-529-2878
Cell 520-850-0462
Fax 520-795-1006

Email jamie@abeytapainting.com

www.abeytapainting.com



BEHR Paint Company

Affiliate Since 2015

Silver Partner

Dan Hollerbach

1801 E. St. Andrews Place
Santa Ana, CA 92705

Cell 480-818-1156

Email dhollerbach@BEHR.com

www.behr.com



BGB Painting, LLC

Affiliate Since 2020

Silver Partner

Kendall Christensen

67 S. Higley Rd.
Suite 103-308
Gilbert, AZ 85296

Phone 480-570-7592

Email office@bgbpainting.com

www.bgbpainting.com



Clouse Legacy Coatings - CLC Paint



Affiliate Since 2006

Silver Partner

Shanell Gambell

PO Box 8911
Mesa, AZ 85214

Phone 480-898-7218
Cell 480-332-7034

Email shanell@clouselegacy.com

www.clouselegacy.com

Licenses: ROC 60526





DR Paint, LLC

Affiliate Since 2011

Silver Partner

David Hokanson

2122 E. 5th St.
Tempe, AZ 85281

Phone 480-377-2468
Cell 480-570-5038
Fax 480-383-6605

Email estimate@drpaintllc.com

www.drpaintllc.com

Licenses: ROC 230479



Dunn-Edwards Paint Corporation



Affiliate Since 2006

Silver Partner

Sommer Phillips

520 S. 67th Ave.
Phoenix, AZ 85043

Cell 480-364-0456

Email sommer.phillips@dunnedwards.com

www.dunnedwards.com





Envision Painting

Affiliate Since 2012

Silver Partner

Pete Schnepf

PO Box 628
Gilbert, AZ 85299

Phone 480-535-6625
Cell 480-720-9878

Email envisionpainting@gmail.com

www.envisionpainting.com

Licenses: ROC 255123, 272584

Gilbert's Painting, LLC

Affiliate Since 2016

Silver Partner

Travis Gilbert

14143 E. Williams Field Rd.
Gilbert, AZ 85295

Phone 480-495-1675
Cell 480-495-8677
Fax 480-719-4377

Email paintinggilbert@gmail.com

www.gilbertspainting.com

Licenses: ROC 288877 R62; 266863 C34



JDM Painting, LLC

Affiliate Since 2017

Silver Partner

Chris Reynolds

3317 S. Higley Rd.
Suite 114-492
Gilbert, AZ 85297



Phone 480-258-4703

Email chris@jdmpaintingaz.com

www.jdmpaintingaz.com

Licenses: ROC 259488

MTS Painting and Property Services

Affiliate Since 2013

Silver Partner

Josh Fornoff

440 S. Extension Rd.
Suite 105
Mesa, AZ 85210



Phone 480-464-1552

Cell 602-312-3814

Fax 480-464-2511

Email josh@mtspainting.com

www.mtspainting.com

Licenses: ROC L34-158835; C34-059403

Premier Commercial Painting, S.W.

Affiliate Since 2006

Silver Partner

Robert Black

2222 W. Parkside Ln.
Suite 103
Phoenix, AZ 85027

Phone 623-551-8640
Cell 714-402-8988
Fax 623-551-8641

Email premierpainting@socal.rr.com

www.premier-commerical.com

Licenses: ROC 186564

Prime Painting & Contracting

Affiliate Since 2021

Silver Partner

Jim Bailey

2487 S. Gilbert Rd.
Suite 106-181
Gilbert, AZ 85295

Phone 602-888-1281
Cell 602-541-3405

Email jim@primepcaz.com

www.primepcaz.com

Licenses: ROC 186564



SFM Construction & Painting Co.

Affiliate Since 2016

Silver Partner

Nick Baez

2920 E. Mohawk Lane
Suite 111
Phoenix, AZ 85050

Phone 888-506-0022

Email service@sfmaz.net

www.sfmaz.net

Licenses: ROC 275443



Titan Painting, Inc.

Affiliate Since 2010

Silver Partner

Mike Brizuela

8361 E. Evans Rd.
Suite 101
Scottsdale, AZ 85260

Phone 602-795-0696
Cell 602-377-8686
Fax 602-795-0698

Email mike@paintingtitan.com

www.paintingtitan.com

Licenses: ROC 261239





Unforgettable Coatings of Arizona LLC



Affiliate Since 2013

Silver Partner

Shane Sandall

2250 E. Germann Rd.
Suite 16
Chandler, AZ 85286

Phone 480-447-8626
Fax 702-541-9900
Cell 480-489-0543



Email shane@unforgettablecoatings.com

www.unforgettablecoatings.com

Licenses: ROC K34 70246

Notes: _____



Silver Partner

www.alldmarketing.com

[illegible]



Kwik Tow

Affiliate Since 2013

Silver Partner

Ron Steele

23811 N. 7th Ave.
Phoenix, AZ 85085

Phone 623-444-1020
Cell 602-757-1649
Fax 623-582-1012

Email ron@kwiktow.com

www.kwiktow.com

Urban Tactical Security

Affiliate Since 2009

Silver Partner

Kelly Good

18631 N. 19th Ave.
Suite 158-168
Phoenix, AZ 85027

Phone 623-853-3712
Cell 602-451-1112

Email utskelly@hotmail.com

www.urbantacticalsecurity.com

Bryant Pest Control

Affiliate Since 2012

Platinum Partner

Emanuel Jara

610 N. Gilbert Rd.
Suite 315
Gilbert, AZ 85234

Phone 480-545-6252
Cell 480-474-7751
Fax 480-892-1570



Email emanuel.jara@certuspest.com
www.bryantpestcontrol.com

Additional Contact

Richard Wilkerson
Cell 925-588-1235
Email richard.wilkerson@certuspest.com

Mailing Address

PO Box 745
Gilbert, AZ 85299

Licenses: OPM 5229

Bryant offers Bee specialists, same day service, termite treatments and warranties, also residential and HOA general pest service.



Burns Pest Elimination

Affiliate Since 2003

Platinum Partner

Esther Jensen

2620 W. Grovers Ave.
Phoenix, AZ 85053

Phone 602-971-4782
Cell 602-291-7445
Fax 602-386-8522

www.burnspestelimination.com



Email estherj@burnspestelimination.com

Additional Location

Matt Taylor
2002 Forbes Blvd.
Suite 180
Tucson, AZ 85745
Phone 520-954-3667
Fax 520-882-0609
Email mtaylor@burnspestelimination.com

A true family owned and operated company focused on preventing and eliminating pest challenges at home and your place of business. Our team lives by the motto, "Service Makes the Difference". We want to be your partner and assist in enhancing the services to your homeowners.

Burns also offers Termite Control and Warranty, Bird Control and Exclusion, Mosquito, Bee, Gopher Control, Rodent Control and Exclusion, Handheld Technology

★ **Great Western Pest Control**

Affiliate Since 2015

Platinum Partner

Ronnie Michael

PO Box 1321
Higley, AZ 85236

Phone 480-570-7803
Cell 480-201-4944

Email ronnie.greatwestern@gmail.com

www.gwpestcontrolaz.com



Additional Contact

Darin Barney

Email darinbarney@hotmail.com

Licenses: SPCC 8874

Great Western Pest Control is proud to service many communities throughout the valley. We strive to ensure that each community is treated to the best extent possible. We customize each pest control program to each community we serve. We take our job seriously to keep your community Pest Free.

Great Western also offers Termites, Bees, Roaches, Ants, Rodents, Scorpions, Spiders, Bed Bugs, Weeds, Pigeons, Mosquitoes and all other pests.



Affordable Pest Control, LLC

Affiliate Since 2017

Silver Partner

Tony Gumm

2769 E. Combs Rd.
Suite 5
San Tan Valley, AZ 85140

Phone 480-907-7913
Cell 480-861-2918

Email info@affordablepestaz.com

www.affordablepestservice.com

Licenses: Qualified Applicator Certification 31631



Arizona's Best Choice Pest & Termite Services

Affiliate Since 2010

Silver Partner

Shane Buntin

8227 E. Main St.
Mesa, AZ 85207

Phone 480-986-8500
Cell 480-677-1667
Fax 480-807-7813

Email shane@azbestpest.com

www.azbestpest.com

Licenses: PMD License 5589





★ **Bircher Exterminating**

Affiliate Since 2003

Theresa Otero

335 W. Melinda Ln.
Phoenix, AZ 85027

Phone 602-395-2676

Email service@ourserviceyoursolution.com

www.bircherexterminating.com

Silver Partner



Blue Sky Pest Control

Affiliate Since 2016

Hunter Brady

1936 W. Rawhide Ave.
Gilbert, AZ 850233

Phone 480-635-8492

Cell 480-429-2868

Email hbrady@blueskypest.com

www.blueskypest.com

Licenses: Pest Control: 8224

Silver Partner

Eliminex Pest, Termite and Weed Control

Affiliate Since 2008

Silver Partner

Bob Schor

2338 W. Royal Palm Rd.
Suite G
Phoenix, AZ 85021

Phone 602-942-2847
Cell 602-550-6139

Fax 602-864-1157

Email eliminex3@aol.com

www.eliminexpest.com



Green Machine Pest Control

Affiliate Since 2021

Silver Partner

Cory Hodgett

3215 N. Arizona Ave.
Suite B2
Chandler, AZ 85225

Phone 480-331-1009
Cell 480-370-7619

Email cory@greenmachinepest.com

www.greenmachinepest.com





Property Management Pest & Termite Control, LLC

Affiliate Since 2010

Silver Partner

Chris Igleski

220 E. Germann Rd.
Suite 108
Gilbert, AZ 85297

Phone 480-245-6422
Cell 480-707-3311
Fax 602-513-7313

Email chris@pesttermitepros.com

www.pesttermitepros.com

Licenses: 88935



Responsible Pest And Scorpion Control

Affiliate Since 2021

Silver Partner

Richard Wilkerson

4360 W. Chandler Blvd.
Suite 9
Chandler, AZ 85226

Phone 602-334-4831
Cell 925-588-1235

Email richard.wilkerson@certuspest.com

www.responsiblepestcontrol.net





Dave Bang Associates

Affiliate Since 2009

Silver Partner

Angel Myers

140 N. Gilbert Rd.
Mesa, AZ 85203

Phone 480-892-2266
Cell 602-571-5160
Fax 480-833-1311

Email angel@davebang.com

www.davebang.com

Licenses: ROC 157246 CR-5



Exerplay, Inc.

Affiliate Since 2008

Silver Partner

Christy Bushman

3723 E. Enrose St.
Mesa, AZ 85205

Phone 505-281-0151
Cell 480-320-9412
Fax 505-281-0155

Email christy@exerplay.com

www.exerplay.com





HOA Playground Services

Affiliate Since 2013

Silver Partner

Chris Igleski

220 E. Germann Rd.
Suite 108
Gilbert, AZ 85297



Phone 480-584-4862
Cell 480-707-3311
Fax 602-513-7313

Email chris@hoaplayground.com

www.hoaplaygroundservices.com

Licenses: ROC 292933



Robertson Recreational Surfaces

Affiliate Since 2019

Silver Partner

Nicole Lossmann

2414 W. 12th St.
Suite 5
Tempe, AZ 85281



Phone 602-707-6887
Cell 480-510-6995
Fax 602-340-0402

Email nicole.lossmann@playcoresurfacing.com

www.totturf.com

Licenses: ROC 091920 CR-5



Safe and Sound Playgrounds

Affiliate Since 2008

Silver Partner

Julie Popple

18521 E. Queen Creek Rd. Suite 105-144
Queen Creek, AZ 85142

Phone 480-888-8784
Cell 480-600-3255
Fax 480-888-2375

Email support@safeandsoundplaygrounds.com

www.safeandsoundplaygrounds.com

License: ROC 274165



Tot Lot Care, Inc.

Affiliate Since 2008

Silver Partner

Paul Story

2754 S. Drexel
Mesa, AZ 85209

Cell 602-510-8508
Fax 480-892-2901

Email totlotcare@cox.net

www.totlotcare.com

Rainforest Plumbing & Air

Affiliate Since 2008

Platinum Partner

Dallin Tippetts

2911 N. Norwalk
Mesa, AZ 85215

Phone 480-615-7766
Cell 480-286-0506

Fax 866-760-6320
Email dallin@askrain.com



www.askrain.com

Additional Contact

Spencer Tippetts
Cell 480-980-5077
Email spencer@askrain.com

Licenses: ROC: 151803, 246108

24/7 Valleywide, Timely, Accurate, Fair! Free Estimates! Crimshield Certified Technicians. Full service in all phases of plumbing and HVAC. Boilers, chillers, leak locating, jetting, camera, lift-station, waste & over flow, HVAC diagnosis, coil cleaning, unit repair, replacement and more.

Our plumbers and air conditioning technicians are all trained, qualified individuals. We specialize in working with HOA's and rental housing managers.



West Coast Plumbing & Air

Affiliate Since 2018

Gold Partner

John Ricart

2222 W. Parkside Lane
Suite 121
Phoenix, AZ 85027

Phone 623-582-1117
Cell 602-826-2658
Fax 623-582-3254

Email john@mywestcoastplumbing.com

www.westcoastplumbingandair.com

Licenses: ROC: Plumbing #221431, Air Conditioning & Refrigeration
#274551



All Star Plumbing

Affiliate Since 2010

Silver Partner

Jon McDowell

PO Box 50682
Mesa, AZ 85208

Phone 480-981-7827
Fax 480-807-2688

Email Jon.AllStarPlumbing@yahoo.com

www.allstarplumbing.biz

Licenses: ROC 168515-CR 37 Dual



Notes: _____



Arrowhead Deck and Pools, LLC



Affiliate Since 2017

Silver Partner

Catherine Trice

6057 N. 57th Dr.
Glendale, AZ 85301

Phone 602-833-8560
Cell 602-524-9905
Fax 623-376-7216

Email ctrice@arrowheaddeck.com

www.arrowheaddeck.com

Licenses: ROC 245274, 326855, 326925, 330424 & 302211



Clear and Happy Pools LLC

Affiliate Since 2020

Silver Partner

Robert Vied

PO Box 75295
Phoenix, AZ 85087

Phone 480-404-1736

Email clearandhappypools@gmail.com



★ **Coral Pools, Inc.**
Affiliate Since 2012

Silver Partner

Michael Aprati

1710 W. 10th Pl.
Tempe, AZ 85281

Phone 480-831-7932
Fax 480-894-6890

Email mike@coralpools.com

www.coralpools.com

Licenses: ROC A9-104195; B5-103488

Desert Pool, LLC
Affiliate Since 2012

Silver Partner

John Stallone

15023 N. 100th Pl.
Scottsdale, AZ 85260

Phone 480-772-6847
Fax 877-814-0759

Email desertpoolllc@gmail.com

Licenses: ROC 277226, 270458



Elegant Acrylic & Pool Services LLC

Affiliate Since 2018

Silver Partner

Maria Ruiz

11591 W. Rio Vista Lane
Avondale, AZ 85323

Phone 602-374-9961

Fax 623-594-4245

Email eaps818@gmail.com

www.poolacrylic.com

Licenses: ROC 318509, 328922

Tribal Waters Custom Pools

Affiliate Since 2015

Silver Partner

Joe Brown

2630 W. Deer Valley Rd.
Phoenix, AZ 85027

Phone 623-587-8500

Cell 623-606-4754

Fax 623-587-8509

Email joe@tribalwaters.com

www.tribalwaters.com

Licenses: ROC 224021, 251147



JC Printing

Affiliate Since 2015

Silver Partner

Tom Rich

4029 N. 32nd St.
Phoenix, AZ 85018

Phone 602-955-8130
Cell 602-320-0293

Fax 602-955-1244

Email tom@jcprinting.net

www.jcprinting.net

Printing Specialists

Affiliate Since 2021

Silver Partner

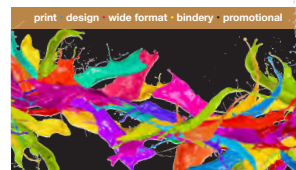
Marcus Newton

1929 E. 5th Street
Tempe, AZ 85281

Phone 480-968-6258
Fax 480-966-3452

Email mail@printingspecialists.com

www.printingspecialists.com





Association Reserves

Affiliate Since 2003

Silver Partner

DJ Vlaming, RS

4733 E. Firestone Dr.
Chandler, AZ 85249

Phone 480-361-5340
Fax 480-634-4616

Email djvlaming@reservestudy.com

www.reservestudy.com



Facilities Advisors Arizona

Affiliate Since 2018

Silver Partner

Greg Libke

101 N. Colorado St.
Suite 1741
Chandler, AZ 85244

Phone 602-698-0905
Fax 805-715-0586

Email greg@fareserves.com

www.arizonareservestudy.com

Licenses: RSS 186, RS 189





Father/Daughter Reserve Studies, LLC



Affiliate Since 2014

Silver Partner

Barbie Augsburg

17147 S. 174th Dr.
Goodyear, AZ 85338

Phone 602-740-8730
Cell 512-633-3012

Email barbie@fdreservestudies.com

www.fdreservestudies.com

Licenses: 47961



Notes: _____



Paul Davis Restoration of Greater Phoenix

Affiliate Since 2021

Platinum Partner

Karen Hartmann

4607 S. 35th St.
Suite 3
Phoenix, AZ 85040

Phone 602-278-8837
Cell 602-910-6489

Email karen.hartmann@pauldavis.com

www.greater-phoenix.pauldavis.com

Licenses: ROC: 328965, 330648



Titan Restoration of Arizona

Affiliate Since 2015

Platinum Partner

Kaleb Threlkeld

5515 E. Redmont Cir.
Mesa, AZ 85215

Phone 480-649-5050
Fax 480-222-0029

Email kaleb@titan911.com

www.titan911.com

Licenses: ROC 327191



Titan Restoration of AZ is a premier full-service Emergency Response Company. From emergency services to complete reconstruction and everything in between, we are experts at handling it all. No matter the size and scope of your project we have advanced equipment, cutting-edge technology, and the professional experience to restore your property and peace of mind. Titan wants to be your #1 resource when it comes to your emergency restoration needs. We proudly support AACM!



AM/PM Restoration Services, LLC

Affiliate Since 2018

Silver Partner

Charlotte Ralphs

2122 W. Lone Cactus Dr.
Suite 5
Phoenix, AZ 85027

Phone 602-862-9307
Cell 602-882-7656
Fax 623-594-8185

Email cralphs@ampmrestoration.com

www.ampmrestoration.com

Licenses: ROC 277852-KB2; 277854-CR5

Dry Force

Affiliate Since 2021

Silver Partner

Jeff Ramsey

2618 N. Ogden Rd.
Suite 105
Mesa, AZ 85215

Phone 480-813-000
Cell 480-688-9072

Email jramsey@dryforce.com

www.dryforce.net

Licenses: ROC: 320363





Envy Restoration and Construction

Affiliate Since 2020

Silver Partner

Pam Lander

803 E. Melody Dr.
Gilbert, AZ 85234

Phone 480-464-7025

Email pam@trustenvy.com

www.trustenvy.com

Licenses: ROC: 314403, 313349, 135363



R2 Fire & Water



Affiliate Since 2020

Silver Partner

Matt Hawkins

4920 E McDowell Rd
Suite 201
Phoenix, AZ 85008

Phone 480-682-5428

Cell 480-226-0402

Email matt.hawkins@r2fw.com

www.r2fw.com

Licenses: ROC: 325477



Valleywide Restoration

Affiliate Since 2019

Silver Partner

Kolton Myers

456 E. Juanita Ave.
Suite 3
Mesa, AZ 85204

Phone 480-984-5071
Cell 480-250-3148

Email kmyers@valleywiderestoration.com

www.valleywiderestoration.com

Licenses: ROC 233573 & 238482



Notes: _____



RENCO Roofing

Affiliate Since 2008

Platinum Partner

Brandi Reynolds

2210 W. Shangri La Rd.
Suite #A1
Phoenix, AZ 85029

Phone 602-867-9386
Cell 602-561-1094
Fax 602-867-9387

RENCORoofing
ARIZONA'S PREMIER ROOFING CONTRACTOR

Email brandir@rencoroofing.com

www.rencoroofing.com

Additional Contact

Brady Kumpula

Email admin@rencoroofing.com

RENCO Roofing is a family owned roofing contractor for both commercial and residential applications. We perform all types of roofing including foam, tile, shingle, roof repairs and roof maintenance/cleaning with no job too large or too small. We are a Quality Company with Superior Service!



American Roofing & Waterproofing LLC

Affiliate Since 2020

Donna Close

5210 W. Missouri Ave.
Glendale, AZ 85301

Phone 602-314-4650
Cell 480-658-5770

Email Donnac@americanroofingnow.com

www.americanroofingnow.com

Licenses: ROC 325294 CR-42

We specialize in silicone restorations, acrylic restorations, poly-urethane foam, concrete coatings, tile/shingle roofs, slate roofs, modified bitumen, leak repairs and preventative maintenance.

Gold Partner





Payne Roofing

Affiliate Since 2019

Gold Partner

Evelyn Zeidler

2225 W. Pecos Rd.
Suite 2
Chandler, AZ 85224

Phone 480-988-9250
Cell 562-225-7124

Email evelyn@paynesons.com

www.paynesons.com

Licenses: ROC 287246-B2; 194202-CR42

Payne Roofing is family owned & operated serving the Phoenix area Valley Wide since 1987. Our services include full roof replacements as well as repairs.



Rain Man Roofing & Waterproofing Services, Inc.

Affiliate Since 2016

Gold Partner

Mark Hughes

44047 N. 43rd Ave.

Suite 74674

Phoenix, AZ 85087

Phone 623-670-2835

Email service@rainmanroofing.com

www.rainmanroofing.com

Licenses: ROC CR42 268230



Rain Man Roofing & Waterproofing Services, a full service residential roofing, multi-housing roofing, commercial/industrial roofing & waterproofing company with an accent on service.

We also provide Roof Maintenance Plans, Full Site Surveys & Potential & Vacant Site inspections.



Red Mountain Roofing, LLC

Affiliate Since 2011

Gold Partner

Suzanne Murray

4735 E. Virginia St.
Suite 102
Mesa, AZ 85215

Phone 480-268-7379
Cell 480-772-6230
Fax 480-889-0146



Email suzanne@redmountainroofing.com

www.redmountainroofing.com

Licenses: ROC 262642 CR24

Dedicated to serving our Communities, Property Managers, Board members, and Homeowners. You can rely on our experience in managing roofing projects to make your life easier. A family-owned business, with decades of experience from our CEO to our roofing project managers, supervisors and talented roofing specialists, we provide the highest quality in industry standards with Red Mountain Roofing.



Young Builders Roofing

Affiliate Since 2021

Gold Partner

Patrick Sweeney

PO Box 128
Peoria, AZ 85380

Phone 602-944-4485
Cell 602-793-9905

Email psweeney@youngbuilders.com

www.youngbuilders.com

Licenses: ROC 205924



America Roofing, LLC

Affiliate Since 2017

Silver Partner

Tracy Wallis

1005 S. 30th Ave.
Phoenix, AZ 85009

Phone 602-237-2478
Cell 602-377-0983
Fax 602-237-2479

Email tracy@americarooftingco.com

www.americarooftingco.com

Licenses: ROC 186438



Canyon State Roofing & Consulting

Affiliate Since 2012

Silver Partner

Robyn Charland

4140 E. Baseline
Suite 101
Mesa, AZ 85206

Phone 602-400-1635

Email robyn@canyonstateroofs.com

www.canyonstateroofs.com

Licenses: ROC K-42 276078



Finesse Construction, LLC

Affiliate Since 2015

Silver Partner

Melanie Battershell

7825 E. Evans Rd., Suite 500
Scottsdale, AZ 85260

Phone 480-941-3943
Cell 937-834-5329
Fax 480-946-0454



Email admin@finessepropertyservices.com

www.finesseconstruction.com

Licenses: ROC 247160; 268667

Gleason Roofing, LLC

Affiliate Since 2020

Silver Partner

Brian Gleason

2447 W. 12th St.
Suite 2
Tempe, AZ 85281

Phone 480-338-6644
Cell 480-329-0451



Email brian@gleasonroofing.com

www.gleasonroofing.com



Global Roofing Group f.k.a. Roofing Southwest

Affiliate Since 2004

Silver Partner

Nate Roberts

2401 E. Magnolia St.
Phoenix, AZ 85034

Phone 480-752-8550
Cell 480-364-1429

Fax 480-557-5967

Email nater@roofingsouthwest.com

www.roofingsouthwest.com



Paramount KangaRoof

Affiliate Since 2011

Silver Partner

Jeff Hansen

4020 Oasis St.
Suite 3
Mesa, AZ 85215

Phone 480-292-7929
Cell 602-677-3687
Fax 480-704-7421

Email jeff@azroofpro.com

www.azroofpro.com

Licenses: ROC 266468





Bolt Security Guard Services

Affiliate Since 2020

Gold Partner

Diana Zellers

16101 N. 82nd St.
Suite A-3
Scottsdale, AZ 85260

Phone 480-860-5470
Cell 480-757-6684
Fax 480-860-5040

Email dianaz@boltguardservices.com

www.boltsecurityguard.com

Licenses: DPS #1003227





iCan Access & Video, LLC

Affiliate Since 2021

Gold Partner

Chris Gingerich

5227 W. Altadena Ave.
Glendale, AZ 85304

Phone 602-908-3158

Email cjgingerich@icanav.com

www.icanav.com





Oversii Security

Affiliate Since 2016

Gold Partner

Steve Rabish

4340 E. Indian School Rd.
Suite 21-137
Phoenix, AZ 85018



Phone 866-506-5759

Cell 602-714-0670

Email admin@oversii.com

www.oversii.com

We provide security, parking enforcement, and proactive solutions driven by technology for HOAs to mitigate risk and positively change behavior.

Day compliance inspections for management companies



Trident Security Guard Services

Affiliate Since 2005

Gold Partner

Travis St. Denis

2085 S. Cottonwood Dr.
Tempe, AZ 85282

Cell 602-370-9821
Fax 480-545-8850

Email travis@trident-security.com

www.trident-security.com

Trident Security is a locally owned security services company. commercial office properties, hospitals, gated communities, manufacturing, etc.

Virtual Guard is a proactive video monitoring service that is always running during the hours contracted.



Live Guard Tech, LLC

Affiliate Since 2017

Silver Partner

Antonio Perez-Vargas

7902 N. Black Canyon Highway
Suite 1
Phoenix, AZ 85051

Phone 602-899-8229
Cell 480-797-2664

Email antonio.pv@liveguardtech.com

www.liveguardtech.com



Superior Protection Services, Inc.

Affiliate Since 2019

Silver Partner

Dan Vincent

5333 N. 7th St.
Suite B-105
Phoenix, AZ 85014

Phone 623-251-6056, x2205
Cell 623-628-7736

Email dan@superiorprotect.com

www.superiorprotect.com

Licenses: Private Security 1679744



Transcend Security Solutions

Affiliate Since 2014

Silver Partner

Chris Vetter

4020 N. 20th St.
Suite 200
Phoenix, AZ 85016

Phone 480-656-6500
Cell 602-350-8710

Email chris.vetter@transcendsecurity.com

www.transcendsecurity.com

Licenses: 1652624



United American Security, LLC DBA GardaWorld Security Services

Affiliate Since 2021

Silver Partner

Caleb Small

11225 N. 28th Dr.
Suite C220
Phoenix, AZ 85029

Phone 602-344-9296
Cell 636-375-2408

Email caleb.small@garda.com

Licenses: Private Security 1703336



University Lock & Security, Inc.



Affiliate Since 2014

Silver Partner

Chris Chatwin

1031 W. University Dr.
Tempe, AZ 85281

Phone 480-966-4505

Email sales@ulssecurity.com

www.ulssecurity.com

Licenses: 236908



VSS Security Services

Affiliate Since 2021

Silver Partner

Brian Vigilante

2225 W. Peoria Ave
Suite 220.
Phoenix AZ 85029

Phone 602-778-6700

Cell 602-885-5090

Fax 602-778-6701

Email bvigilante@vss-security-services.com

www.vss-security-services.com



Summit West Signs

Affiliate Since 2005

Gold Partner

Mike LaPorte

4049 E. Presidio Dr.
Mesa, AZ 85215

Phone 480-926-3465
Fax 480-926-7350



Email sales@summitwestsigns.com

www.summitwestsigns.com

Summit West Signs - The most experienced & respected multi-family sign supplier. Innovative solutions, free quotes & design, outstanding quality and value.



Motivational Systems, Inc.

Affiliate Since 2017

Silver Partner

Bob Charette

7375 W. Buckeye Rd.

Suite 110

Phoenix, AZ 8543

Phone 623-936-2680

Cell 602-607-4370

Fax 623-936-2686

Email bcharette@motivational.com

www.motivational.com

Licenses: ROC L-38 090213

Notes: _____



Silver Partner

Licenses: ROC 259268 K 37



SavATree

Affiliate Since 2021

Silver Partner

Shelby Moncada

22425 N. 16th St.
Suite 2
Phoenix, AZ 85024

Phone 602-788-0005
Fax 602-788-0006

Email smoncada@savatree.com

www.savatree.com

Licenses: ROC 324861, Dept. of Agriculture #9845

Tree Doctors, Inc.

Affiliate Since 2007

Silver Partner

Benjamin Fillmore

1415 W San Angelo St
Gilbert, AZ 85233

Phone 480-844-4037
Fax 480-964-2412

Email benjamin@treedoctorsinc.com

www.treedoctorsinc.com



Right Away Disposal

Affiliate Since 2008

Gold Partner

Larry Williams

3755 S. Royal Palm
Apache Junction, AZ 85119

Phone 480-983-9100
Cell 602-677-5308
Fax 480-983-9102



Email larry@radservices.com

www.RADservices.com

Locally owned trash & recycling collection company that specializes in customer service, fast service and fair pricing.

RAD also offers portable toilets for your special event needs.



Waste Consolidators, Inc.

Affiliate Since 2014

Silver Partner

Harold Martin

5869 S. Kyrene Rd.

Suite 1

Tempe, AZ 85283

Phone 480-897-3601

Cell 480-208-2210

Fax 480-897-3602

Email hmartin@wasteconsolidators.com

www.wasteconsolidators.com

Notes: _____



StormWater Pros LLC

Affiliate Since 2016

Silver Partner

Wendy Cornell

1640 S. Stapley Dr.
Suite 235
Mesa, AZ 85204



Phone 480-926-1003
Cell 407-335-9189
Fax 480-813-9612

Email wendy@stormwaterproslc.com

www.stormwaterproslc.com

Licenses: ROC 269340

Torrent Resources

Affiliate Since 2011

Silver Partner

Brittany Lobell

1509 E. Elwood St.
Phoenix, AZ 85040

Phone 602-268-0785
Fax 602-268-0820

Email brittany.lobell@oldcastle.com

www.torrentresources.com



TrueView Windows and Glass

Affiliate Since 2020

Gold Partner

Charles Clarkson

222 E. Jones Ave.
Phoenix, AZ 85040

Phone 602-691-5010
Cell 480-274-5499

Email cclarkson@trueviewglass.com

www.trueviewglass.com

Licenses: ROC 186739



We specialize in all glass services and work diligently to understand the needs and values of each and every customer-that's what truly makes the True View difference.



Clean D Window Cleaning

Affiliate Since 2020

Silver Partner

Angelica VanAuken

2245 W. University Dr.
Suite 13
Tempe, AZ 85281

Phone 480-557-6219
Cell 480-347-7491

Email angelica@cleandwindows.com

www.cleandwindows.com

Notes: _____



ARIZONA'S TRUSTED ROOFING COMPANY

Since 1999, America Roofing has grown to be known as one of the largest most reputable roofing companies in Arizona.



Residential Roofing

America Roofing specializes in professional residential roof design, installation and repair. Trust the experts for all your residential roofing needs.



Commercial Roofing

As one of Arizona's largest commercial roofing contractors, we are committed to new roofing projects, maintenance and exceptional service.



Roofing Products

We can install any roofing type and styles that our clients want. Browse through our most popular roofing products designed for your home or business.

1005 S 30th Ave, Phoenix, AZ 85009
602-237-2478

115 E Plata St, Tucson, AZ 85705
520-622-8058

www.americarooftingco.com

EVOLUTION

CONSTRUCTION SERVICES

WE SPECIALIZE IN
RECONSTRUCTION &
HOA PAINTING.



LET'S COMBINE YOUR
VISION WITH OUR EXPERTISE.

Laura Bahr- VP of Sales HOA Division
lbahr@evolutionarizona.com | 480.737.3709

Peter Alesi - VP of Operations HOA Division
palesi@evolutionarizona.com | 602.910.0574

SERVICES

PAINTING
WOOD REPLACEMENT
STUCCO/MASONRY REPAIR
METAL REPAIR
WATERPROOFING
RECONSTRUCTION

2237 N 36TH ST PHOENIX, AZ 85008 | EVOLUTIONARIZONA.COM | 480-962-8180



AACM

AACM-CAMICB Reciprocity Policies	16
AACM Legislative Information	7
AACM Political Action Committee (PAC)	6
AACM Team	5
About AACM: Mission & Vision	3
Affiliate Partner Costs & Benefits	9
Affiliate Partner Listings	93
CAAM Certification Changes and Expirations/Renewals	17
CAAM Certification Program - Required Courses	13
CEU'S & CEU Penalty Policy	17
Founding Affiliate Partners	92
Membership & Partnership Opportunities	8
Officers and Board of Directors	4
Specialty Certification Program	21
Table of Contents by Category	89

MANAGEMENT COMPANY MEMBERS

360 Community Management	56
AAM, LLC	57
Arizona Association Management Group	58
Arizona's Vision	59
Associated Property Management	60
Brown Community Management, Inc.	61
Cadden Community Management	62
CCMC	63
Christison Company	64
City Property Management Company	65
Cornerstone Properties, Inc.	66
Empire Community Management, LLC	67
Expert HOA Management, LLC	68
Focus HOA Management	69
Integrity First Property Management	70
Kachina Management, Inc.	71
Lighthouse Management, LLC	72
Oasis Community Management, LLC	73
Ogden & Company, Inc.	74
Osselaer Management Group	75
Park Property Management Solutions	76
Preferred Communities LLC	77
Premier Community Management, Inc.	78
Pride Community Management	79
Real Property Management Phoenix Valley	80
Sentry Management, Inc.	81
Shelton Residential	82



Snow Property Services	83
Trestle Management Group	84
Tri-City Property Management Services, Inc.	85

ONSITE & INDIVIDUAL MEMBERS

Amy McDonough, CAAM	87
Brian Quillen, CAAM	87
Carol Cathcart, CAAM	86
Carol Jones, CAAM	86
Christy Lang, CAAM	87
Dawn Yarosh, CAAM	88
Deborah Rudd, CAAM	87
Ian Welsh, CAAM	88
James Purcell, CAAM	87
Jeff Reynolds, CAAM	87
Julie Munson, CAAM	87
Kathe Barnes, CAAM	86
Kenneth Flynn, CAAM	86
Lucy Schulte, CAAM	88
Mark Kunkel, CAAM	87
Mark L. Wade, CAAM	88
Mary Lou Ehmann, CAAM	86
Melani Caron, CAAM	86
Monique Bursey	86
Paul McFarlane, CAAM	87
Poppy Vogel, CAAM	88
Scott Flanery, CAAM	86
Terri Troyanos, CAAM	88

CATEGORIES OF SERVICES

AC & Heating Services	93
Accounting & Tax Services	94
Asphalt Services (inc. Sealing & Striping)	97
Attorney & Collection Services	105
Awnings & Shade Structures	114
Backflow Enclosures, Testing & Repairs	115
Computer Products & Services	117
Concrete, Sidewalk & Masonry Services	118
Electrical Services	119
Engineering Services	122
Fencing, Gates, Garages & Doors	124
Financial Services	126
Fitness Equipment	131
Financial Services	131
Fuel & Propane Services	132
General Contractors, Construction Mgmt & Consulting	133



Insurance & Risk Management	140
Landscape Design, Install & Maint.	148
Lighting Services	173
Locksmith & Mailbox Services	174
Painting Contractors & Manufacturers	175
Park Amenities	187
Parking Enforcement	188
Pest Control Services	189
Playground & Sport Courts, Equipment & Inspections	196
Plumbing Contractors	200
Pool Deck, Pool Services & Water Features	203
Printing, Publications & Promotional Products	206
Reserve Study Services	207
Restoration Services	209
Roofing Contractors & Inspectors	214
Security Systems, Guards & Services	224
Signs	231
Sub-metering Services	233
Tree Services	234
Waste, Recycle & Disposal Services	236
Water Management & Services	238
Windows & Glass	239

AFFILIATE PARTNERS

AAA Landscape	156
ABC Scapes, Inc.	156
Abeyta Painting	179
Affordable Fire & Safety, LLC	115
Affordable Pest Control, LLC	192
Agave Environmental Contracting, Inc.	157
ALD Marketing	187
Alliance Association Bank	126
All Star Plumbing	202
ALLSTAR Pro Painting, LLC	178
All Year Round Expert Tree & Landscape Management	157
Altius Landscape, dba Proscap LLC	158
AME Landscape Companies	158
American Family Insurance - Casey J. Bell Agency, LLC	144
American Family Insurance - Mike Stapley Agency, Inc.	140
American Roofing & Waterproofing LLC	215
America Roofing, LLC	220
AM/PM Restoration Services, LLC	211
APM Landscape Management	159
APS Multifamily Energy Efficiency Program	119
Architectural Building Specialties, LLC	174
Arizona Consolidated Services, LLC	233



Arizona's Best Choice Pest & Termite Services	192
Arizona's Best Maintenance	159
Arrowhead Deck and Pools, LLC	203
Association Reserves	207
AV Builder Corp.	134
Axos Bank	127
AZ Spruce Up	134
BEHR Paint Company	179
Berlin Precision Construction, Inc.	135
Beyond Development, LLC	135
BGB Painting, LLC	180
Bigtree Landscaping, LLC	151
Bircher Exterminating	193
Blue Marble Landscape, LLC	160
Blue Sky Pest Control	193
Bolt Security Guard Services	224
BrightView Landscape Services, Inc.	148
Brown & Brown Insurance of Arizona	144
Bryant Pest Control	189
Burdman Willis LLLP	113
Burns Pest Elimination	190
Butler Hansen PLC	94
Cage-It	116
Canyon State Propane	132
Canyon State Roofing & Consulting	220
CareScape, Inc.	149
Caretaker Landscape & Tree Management	160
Carpenter Hazlewood Delgado & Bolen LLP	105
CertaPro Painters West Valley, Paradise Valley, Scottsdale	175
Charter Construction Group LLC.	136
CIT - Community Association Banking	129
Clean D Window Cleaning	240
Clear and Happy Pools LLC	203
Clouse Legacy Coatings - CLC Paint	180
Complete Landscaping, Inc.	161
Coral Pools, Inc.	204
Cox Insurance Services	145
Criterion-Kessler Engineers	122
Dave Bang Associates	196
Desert Pool, LLC	204
Dezert Gate Systems, LLC	124
DLC Resources, Inc.	150
DORN Construction Company	136
DR Paint, LLC	181
Dry Force	211
Dunn-Edwards Paint Corporation	181
Ecosphere Landscaping	161

Elegant Acrylic & Pool Services LLC	205
Element Landscape Management	162
Eliminex Pest, Termite and Weed Control	194
ELS Maintenance, Inc.	162
EmpireWorks Reconstruction and Painting	176
Envision Painting	182
Envy Restoration and Construction	212
Epifini Landscaping, Inc.	152
Evolution Construction Services	137
Exerplay, Inc.	196
Express Mailbox, Lock Sales, Key & Repair	174
Facilities Advisors Arizona	207
Father/Daughter Reserve Studies, LLC	208
Finesse Construction, LLC	221
Four Peaks Landscape Management, Inc.	153
Frank Civil Consulting	123
Gilbert's Painting, LLC	182
Ginsburg & Dwaileebe CPAs LLP	95
Gleason Roofing, LLC	221
Global Roofing Group f.k.a. Roofing Southwest	222
Go Green Landscape and Tree Services	163
Goodman Holmgren Smith	106
Great Western Pest Control	191
Green Machine Pest Control	194
GuardTop, LLC	99
HOA Playground Services	197
Holbrook Asphalt	102
iCan Access & Video, LLC	225
IDT Landscaping, LLC	163
Innovative Lighting & Design, Inc.	173
Innovative Lighting & Electric, Inc.	121
Jared Gibbs Agency - American Family Insurance	145
JC Printing	206
JDM Painting, LLC	183
Johnson Commercial Fitness	131
Kasdan Turner Thomson Booth LLP	111
Krupnik & Speas, PLLC	113
Kwik Tow	188
LaBarre/Oksnee Insurance Agency	141
LandCare	164
LandTech	164
Larry Recker, C.P.A.	95
Legends Landscape Management, Inc.	165
Live Guard Tech, LLC	228
L. Keeley Construction	102
Lundgren Insurance Agency, LLC	146
March & McMillin, CPA's	96



Mariposa Landscape Arizona, Inc.	165
Maxwell and Morgan, P.C.	107
Metro Phoenix Bank	130
Motivational Systems, Inc.	232
MTS Painting and Property Services	183
Nabr Network	117
Nautilus General Contractors, Inc.	133
Neate Dupey Insurance Group	146
NFP Property & Casualty Services, Inc.	147
Outdoor Systems Management, LLC (OSM)	166
Oversii Security	226
Pacifica Premier Bank	128
Paramount KangaRoof	222
Paul Davis Restoration of Greater Phoenix	209
Payne Roofing	216
Peak Landscape	166
Phillips, Maceyko and Battock, PLLC	112
Pinnacle Paving, Inc.	100
PMG Masonry & Concrete, Inc.	118
Precision Concrete Cutting	118
Premier Commercial Painting, S.W.	184
Prime Painting & Contracting	184
Printing Specialists	206
Property Management Pest & Termite Control, LLC	195
Property Rock Resources	167
ProQual Landscaping	167
ProWest Restoration and Roofing	223
R2 Fire & Water	212
Rainforest Plumbing & Air	200
Rain Man Roofing & Waterproofing Services, Inc.	217
Red Mountain Roofing, LLC	218
RENCO Roofing	214
Responsible Pest And Scorpion Control	195
R.H. Dupper Landscaping, Inc.	168
Right Away Disposal	236
Roadrunner Paving & Asphalt Maintenance	103
Robertson Recreational Surfaces	197
Rose Paving	103
Safe and Sound Playgrounds	198
SavATree	234
SCI Construction	138
SealMaster - Arizona	104
Service Direct Landscape (SDL)	168
SFM Construction & Painting Co.	185
Shade 'N Net of Arizona	114
Sherwin-Williams Paint Company	177
Signature Projects	138

Socher Insurance Agency	147
Sonoran Sky Contracting, LLC	139
Steel Creations & Fabrication, Inc.	124
Stillwater Landscape Management, LLC	154
StormWater Pros LLC	238
Strong Tower Insurance Group	143
Summit West Signs	231
Sun Country Landscape, Inc.	169
Sundance Landscape Maintenance, Inc.	169
Sun King Fencing & Gates	125
Sunland Asphalt	97
Superior Protection Services, Inc.	228
Sustainable Landscape Maintenance, Inc.	170
TAP and Sons Electric, Inc.	120
TEK Fitness Distributors	131
TemperaturePro Phoenix	93
Terrapro Inc.	170
The Brown Law Group, PLLC	110
The Mahoney Group	142
The Sanders Construction Group	137
The Travis Law Firm, PLC	108
Titan Painting, Inc.	185
Titan Restoration of Arizona	210
TLC - The Landscape Company	171
Top Quality Lawn and Grounds Service	171
Torrent Resources	238
Tot Lot Care, Inc.	198
Tot Lot Services	199
Transcend Security Solutions	229
Tree Doctors, Inc.	234
Tribal Waters Custom Pools	205
Trident Security Guard Services	227
TrueView Windows and Glass	239
Tyco Construction	114
Unforgettable Coatings of Arizona LLC	186
United American Security, LLC DBA GardaWorld Security Services	229
University Lock & Security, Inc.	230
Urban Tactical Security	188
Valleywide Restoration	213
Vial Fotheringham, LLP	109
ViaSun Corporation	98
VSS Security Services	230
Waste Consolidators, Inc.	237
Weems Asphalt	104
West Coast Arborists, Inc. (WCA)	235
West Coast Plumbing & Air	201
Xeriscapes Unlimited, Inc.	172



Yellowstone Landscape	155
Young Builders Roofing	219
Young, Swenson, & Cross Paving, Inc.	101



ARIZONA'S BEST CHOICE PEST & TERMITE SERVICES

Proudly Serving Arizona for over 22 Years!

Serving all of Phoenix Metro, Casa Grande, and Tucson.
We offer the highest quality pest management solutions to
fit our customer's needs. We utilize the latest
equipment, technology, and materials to deliver the
highest level of service possible.

Our Services Include:

Pest Control

Termite Control and Inspections

Mosquito Fogging

Emergency Bee and Wasp Removal

Pigeon Control

Weed Control

Gopher Control

Rodent Control



480.986.8500

Residential • Commercial • Licensed • Insured

8227 East Main Street | Mesa, Arizona 85207

License 5589 | azbestpest.com

AACM PAC Is YOUR Voice to:

- Promote efficient and responsible government
- Speak on behalf of community managers in a strong, unified voice
- Help candidates who advocate for the right to contract, property rights, and limited government regulation to achieve or maintain public office
- Encourage active membership participation in the political process
- Build and maintain key relationship in state government
- Strengthen the political education of our membership through awareness of government, candidates, and important political issues.

A silhouette of several houses of varying heights and shapes, arranged along a curved horizon line. The houses are dark purple, and the background is a teal color. The horizon line is a wavy, dark purple shape that separates the teal upper section from the white lower section.

Thank You to Our Members & Affiliate Partners!

-Your AACM Team

Cover Photo: *Naomi Ledesma*